

HERITAGE  
- REDROW -

# GREENWAYS

BETTESHANGER







# WELCOME TO GREENWAYS



## A COLLECTION OF 3, 4 & 5 BEDROOM HOMES IN THE THRIVING TOWN OF BETTESHANGER

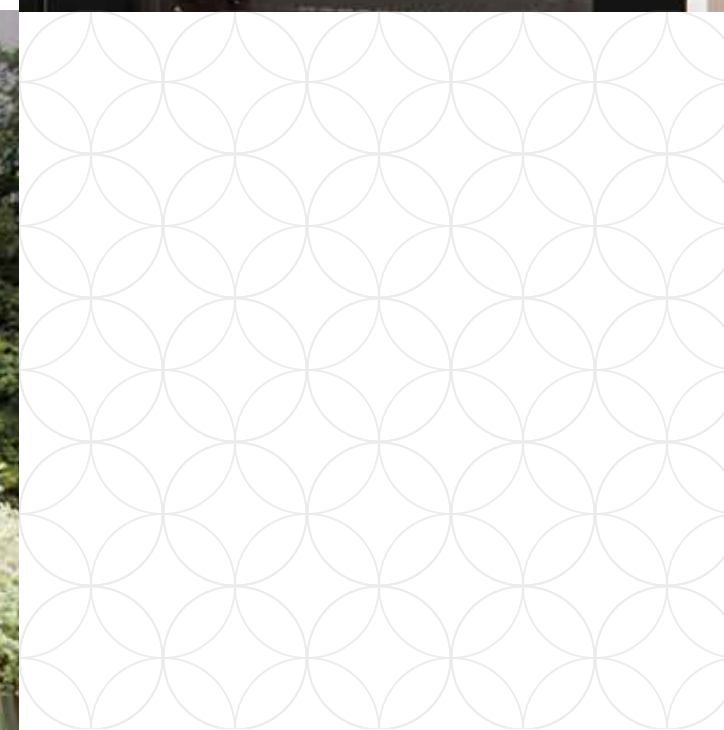
These stylish 3, 4 & 5 bedroom homes are part of Redrow's award-winning Heritage Collection, blending the finery of the past with the sophistication of the present, and when it comes to sophistication, Deal and the surrounding area will never disappoint. From castles and country gardens to museums and theatres, there is so much to experience and enjoy.





# DISCOVER A BETTER WAY TO LIVE

Life is not just about waking up in a beautiful home. It's about everything that goes with it. From stunning open plan kitchens and entertaining spaces, to places that make the most of the outdoors through to our outstanding customer experiences. Welcome to a better way of living.



# BETTER BY DESIGN

Imagine how much better life would be, with a little more thought and a lot more space. Waking up in a home full of unique character where everything feels carefully considered inside and out. A place where you can relax, think, breathe, work and play in beautifully designed spaces. With Redrow, it's the level of care we bring, that makes all the difference.



# BETTER PLACES

Picture yourself in a peaceful setting where nature is just a short walk away. Where there's a feeling of tranquility as you enjoy a new, relaxed lifestyle, away from the hustle and bustle. A place where there's a sense of community, of living life at your own pace amongst beautiful street scenes and green open spaces where neighbours and dog walkers meet. That's what sets your new neighbourhood apart.



# BETTER EXPERIENCES

There's a better way to move home and it's with Redrow. It starts with managing your appointments and completing your reservation online. From there, you'll get to know your home and neighbours with a home preview and welcome party.





## AN INSPIRED **NEW HOME**

Explore what makes this  
collection so unique

We're dedicated to designing and building homes with character that people are proud to live in. Inspired by the past but designed for the future, this collection offers the best of both worlds.



# WHAT MAKES THIS COLLECTION SO UNIQUE?

Our aim has always been to build homes of the highest quality, reflecting the craftsmanship and details associated with the Arts and Crafts movement. It's this combined with the modern, high end interiors we pride ourselves on that makes this award winning collection so enviable.

Every inch of our homes has been carefully considered, from features such as traditional porches supported by timber posts with gallows brackets to brick plinths that run around the property. These features add grandeur and depth to the front of the home and provide anchoring effect.







## ENJOY THE AREA

Set on the edges of the pretty coastal town of Deal, close to open green spaces but also within an hour's drive of historic Canterbury, two hours of London and close to a number of beautiful seaside resorts too, Greenways truly offers the best of all worlds.

The centre of this charming Kent town is less than 10 minutes from home and offers amenities including great eateries and streets filled with independent boutiques selling music, fashion and more. Alongside a choice of fish and chip restaurants, including The Blue Mermaid and Sea View, there is also the popular Hog & Bean café, the much-loved Prince Albert gastropub and the highly-rated Actuals & Co restaurant. For food shopping, Sainsbury's and Iceland are located centrally, along with independent gourmet grocery store Filberts Foods, while a Londis and Co-Operative Food are among the selection of convenience stores. There are several post offices and pharmacies within 5 miles of home, while the Westwood Cross Shopping Centre in nearby Broadstairs is perfect for retail therapy, as well as a cinema and places to eat.





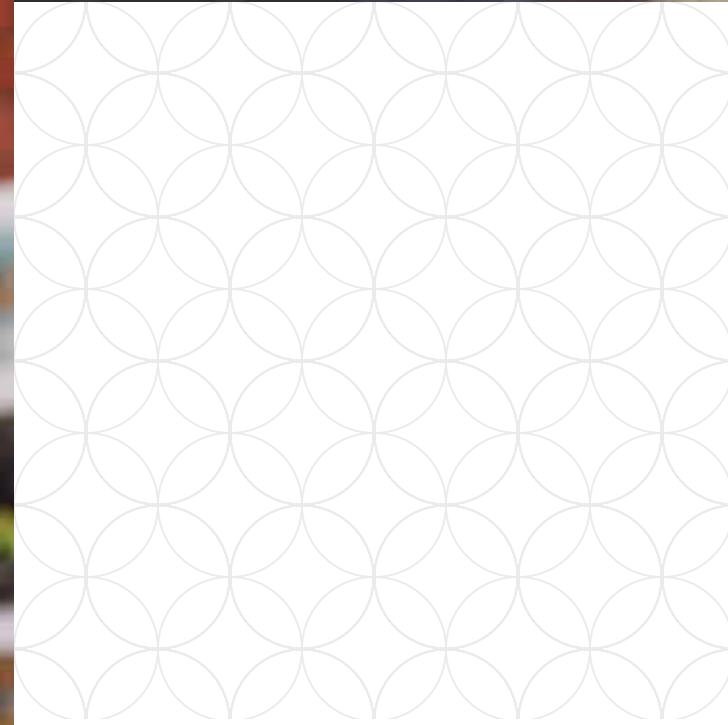
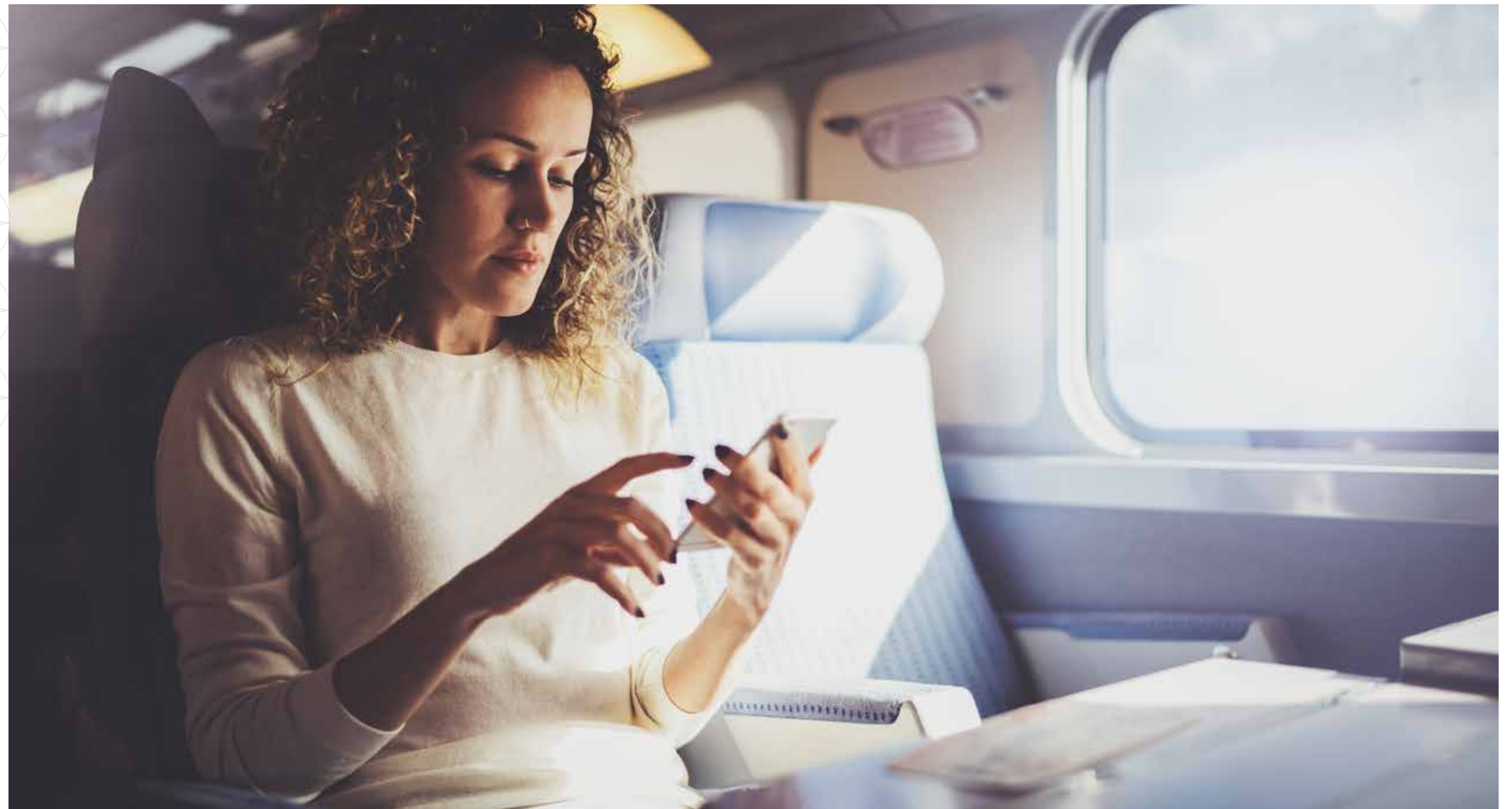
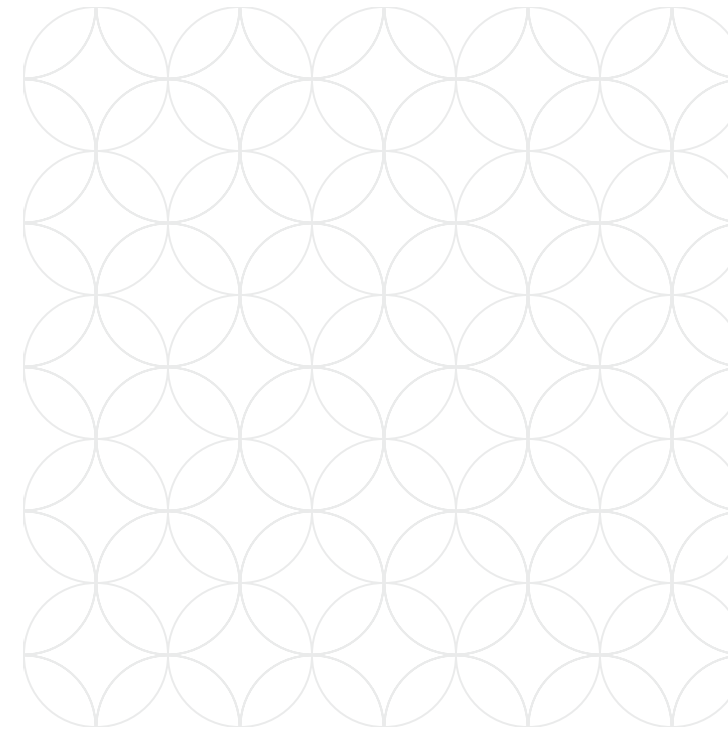
## ENJOY AN ACTIVE **LIFESTYLE**

For leisure and pleasure, you'll also be well catered for. You can take a leisurely walk or bike ride around the beautiful Betteshanger Park, located next to the development, or enjoy a stroll along the beachfront or promenade. For something more active, there's the Royal Cinque Ports Golf Club, the Sandwich Leisure Centre for a gym session, or Tides Swimming Centre to perfect your swim style. Those who love history can visit Deal Museum, the perfect place to learn more about the area's heritage, and if you simply want to enjoy idyllic scenery, the world-famous White Cliffs of Dover are little more than a 20 minute drive from home, offering breath-taking views across the Channel.



# OPPORTUNITIES FOR LEARNING

Parents will be pleased to find a good selection of schools in the local area. Sholden and Worth primary schools are both less than 10 minutes away in the car and are both rated 'Good' by Ofsted, while for older students, Brewood School and Sandwich Technology School are a similar drive time and both have the same rating.



# GETTING AROUND

Like all Redrow developments, transport and travel connections are excellent, whether you prefer road or rail. The number of pretty coastal towns within easy reach by car include Margate (30 minutes), Ramsgate (24 minutes), Dover (20 minutes) and Folkstone (32 minutes), while the beautiful city of Canterbury is around a 36 minute drive, and commuters can reach Central London in less than 2 hours via the M2 motorway and A2 trunk road. Alternatively, Deal train station offers regular services to London Charing Cross (2 hours and 14 minutes), Ramsgate (21 minutes), Margate (38 minutes) and Folkestone (28 minutes).



# WE PUT MORE IN

At Redrow we work hard to contribute to the existing facilities and create new ones, to dovetail our development into the local community. Below are some of the community benefits installed at **Greenways**.



# SO YOU GET MORE OUT
























- Enhancements to existing children's play area
- Enhancements to existing skate park
- Green open spaces with mature trees and planting
- Nature trail walk to existing woodland
- Enhancements to existing ponds





# EXPLORE GREENWAYS

## KEY

 <b>SPEY</b> 1 BEDROOM MAISONETTE HOME	 <b>OXFORD LIFESTYLE</b> 3 BEDROOM DETACHED HOME
 <b>TAVY END</b> 2 BEDROOM END TERRACED HOME	 <b>SHAFTESBURY</b> 4 BEDROOM DETACHED HOME
 <b>TAVY MID</b> 2 BEDROOM MID TERRACED HOME	 <b>HARROGATE</b> 4 BEDROOM DETACHED HOME
 <b>TAVY</b> 2 BEDROOM SEMI-DETACHED HOME	 <b>CAMBRIDGE</b> 4 BEDROOM DETACHED HOME
 <b>DART END</b> 3 BEDROOM END TERRACED HOME	 <b>STRATFORD</b> 4 BEDROOM DETACHED HOME
 <b>DART MID</b> 3 BEDROOM MID TERRACED HOME	 <b>MARLOW</b> 4 BEDROOM DETACHED HOME
 <b>DART</b> 3 BEDROOM SEMI-DETACHED HOME	 <b>OXFORD</b> 4 BEDROOM DETACHED HOME
 <b>LETC</b> 3 BEDROOM SEMI-DETACHED HOME	 <b>CHESTER</b> 4 BEDROOM DETACHED HOME
 <b>WARWICK</b> 3 BEDROOM DETACHED HOME	 <b>HENLEY</b> 4 BEDROOM DETACHED HOME
 <b>STRATFORD LIFESTYLE</b> 3 BEDROOM DETACHED HOME	 <b>LED</b> 4 BEDROOM DETACHED HOME
 <b>TWEED END</b> 4 BEDROOM END TERRACED HOME	 <b>HAMPSTEAD</b> 5 BEDROOM DETACHED HOME
 <b>TWEED MID</b> 4 BEDROOM MID TERRACED HOME	

## AFFORDABLE HOUSING

 - Affordable - Tenure TBC

**S/S** - Sub Station

**BCP** - Bin Collection Point

**POS** - Public Open Space

**LEAP** - Local Equipped Area of Play

**V** - Visitor Parking

 - Block Paving

**E** - Electrical Charging Point

This plan and the location of affordable homes is indicative and is intended for guidance only and does not form part of any contract or agreement, nor does it show ownership boundaries, easements or wayleaves and is subject to change.

For development and plot specific details inclusive of PV panels and M4(2)/M4(3) compliant properties please liaise directly with our Sales Consultant.

THINK - 03276-34







**HERITAGE**

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# THE WARWICK

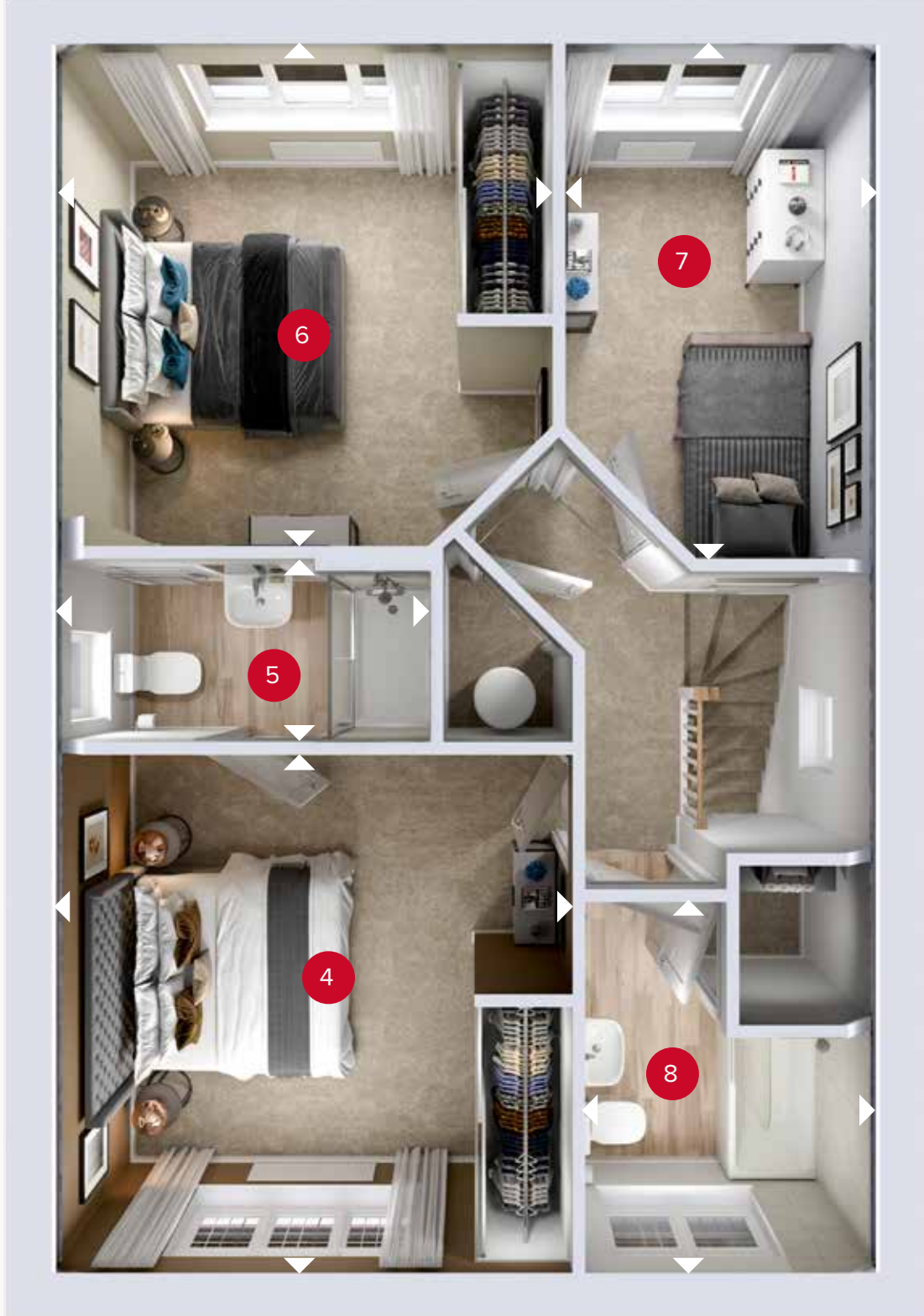
THREE BEDROOM DETACHED HOME







GROUND FLOOR



FIRST FLOOR

# THE WARWICK

## GROUND FLOOR

1	Lounge	15'7" x 11'6"	4.75 x 3.49 m
2	Kitchen/ Dining	18'7" x 12'3"	5.70 x 3.73 m
3	Cloaks	5'7" x 3'2"	1.70 x 0.98 m

## FIRST FLOOR

4	Bedroom 1	12'0" x 11'8"	3.66 x 3.56 m
5	En-suite	8'3" x 4'2"	2.51 x 1.27 m
6	Bedroom 2	11'6" x 11'3"	3.50 x 3.42 m
7	Bedroom 3	12'4" x 7'2"	3.75 x 2.19 m
8	Bathroom	8'9" x 6'9"	2.66 x 2.05 m





HERITAGE

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# THE STRATFORD LIFESTYLE

THREE BEDROOM DETACHED HOME





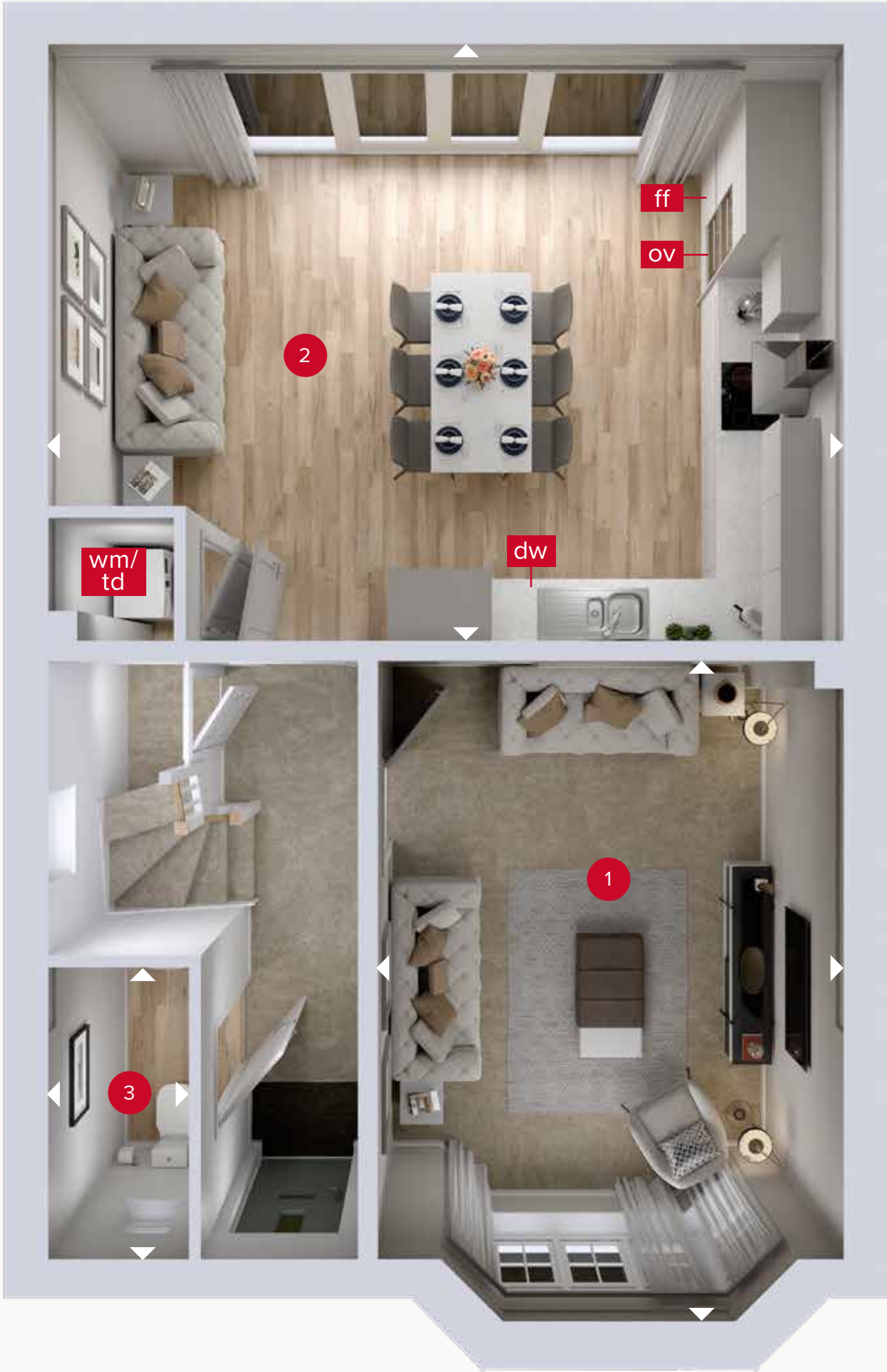
# THE STRATFORD LIFESTYLE

## GROUND FLOOR

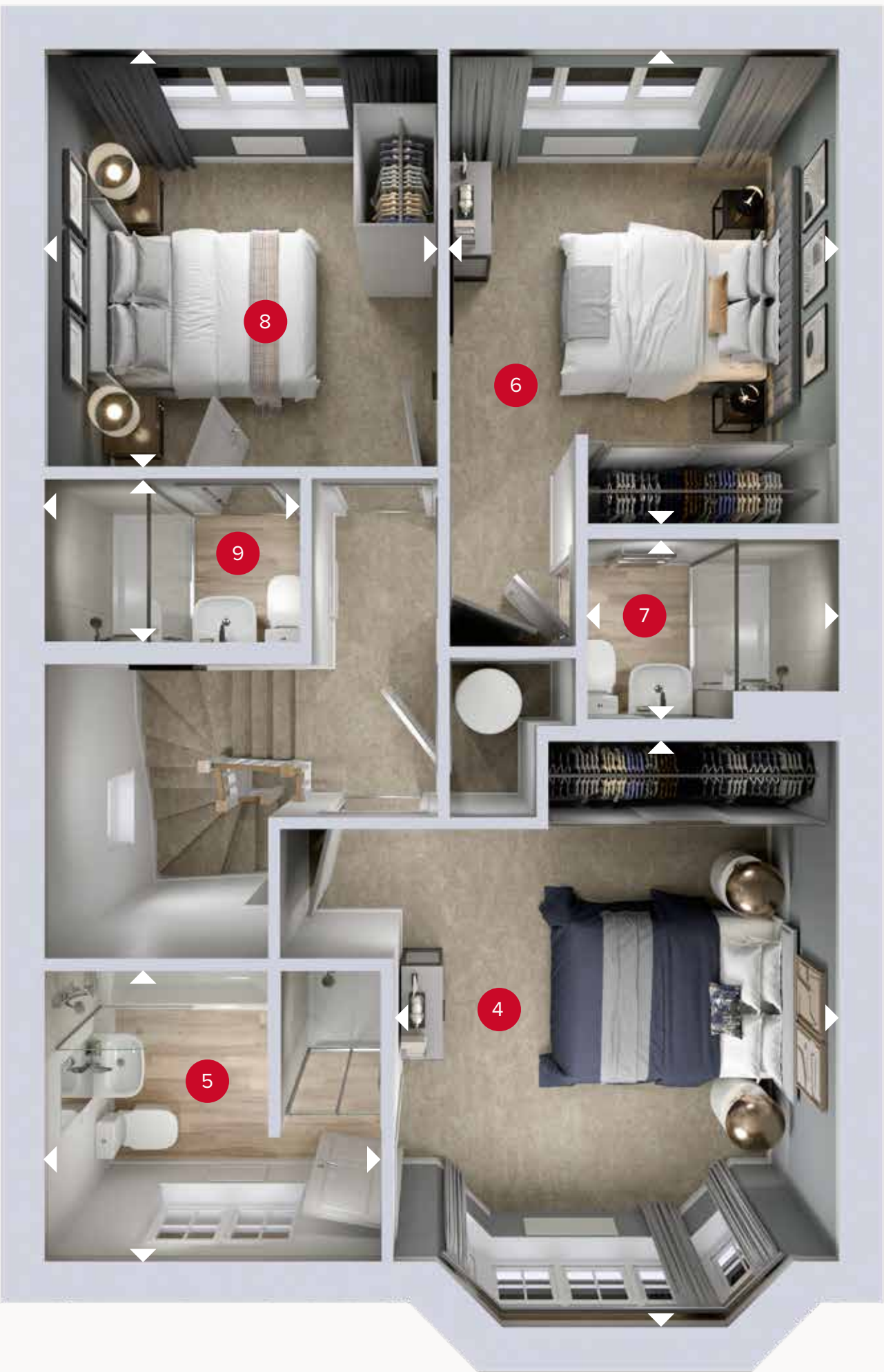
1	Lounge	16'4" x 11'6"	4.97 x 3.51 m
2	Family/ Kitchen/ Dining	19'5" x 14'11"	5.93 x 4.54 m
3	Cloaks	7'3" x 3'6"	2.20 x 1.07 m

## FIRST FLOOR

4	Bedroom 1	14'5" x 10'10"	4.40 x 3.30 m
5	En-suite 1	8'4" x 7'3"	2.54 x 2.20 m
6	Bedroom 2	11'11" x 9'5"	3.62 x 2.87 m
7	En-suite 2	6'1" x 4'7"	1.86 x 1.39 m
8	Bedroom 3	10'6" x 9'9"	3.20 x 2.97 m
9	En-suite 3	6'4" x 4'1"	1.93 x 1.24 m



GROUND FLOOR



FIRST FLOOR



23.06.2023

Customers should note this illustration is an example of the Stratford Lifestyle house type. All dimensions indicated are approximate and the furniture layout is for illustrative purposes only. Homes may be 'handed' (mirror image) versions of the illustrations, and may be detached, semi-detached or terraced. Materials used may differ from plot to plot including render and roof tile colours. Detailed plans and specifications are available for inspection for each plot at our Customer Experience Suite or Sales Centre during working hours and customers must check their individual specifications prior to making a reservation. Please note that the specification show in this plan may include optional upgrades from standard specification. Please speak with your Sales Consultant or visit MyRedrow for more information. EG\_STRAQ\_DM.2

➤ Denotes where dimensions are taken from. All wardrobes are subject to site specification. Please see Sales Consultant for further details.

ov - oven  
ff - fridge freezer  
dw - dishwasher space

wm - washing machine space  
td - tumble dryer space







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# THE LETCHWORTH

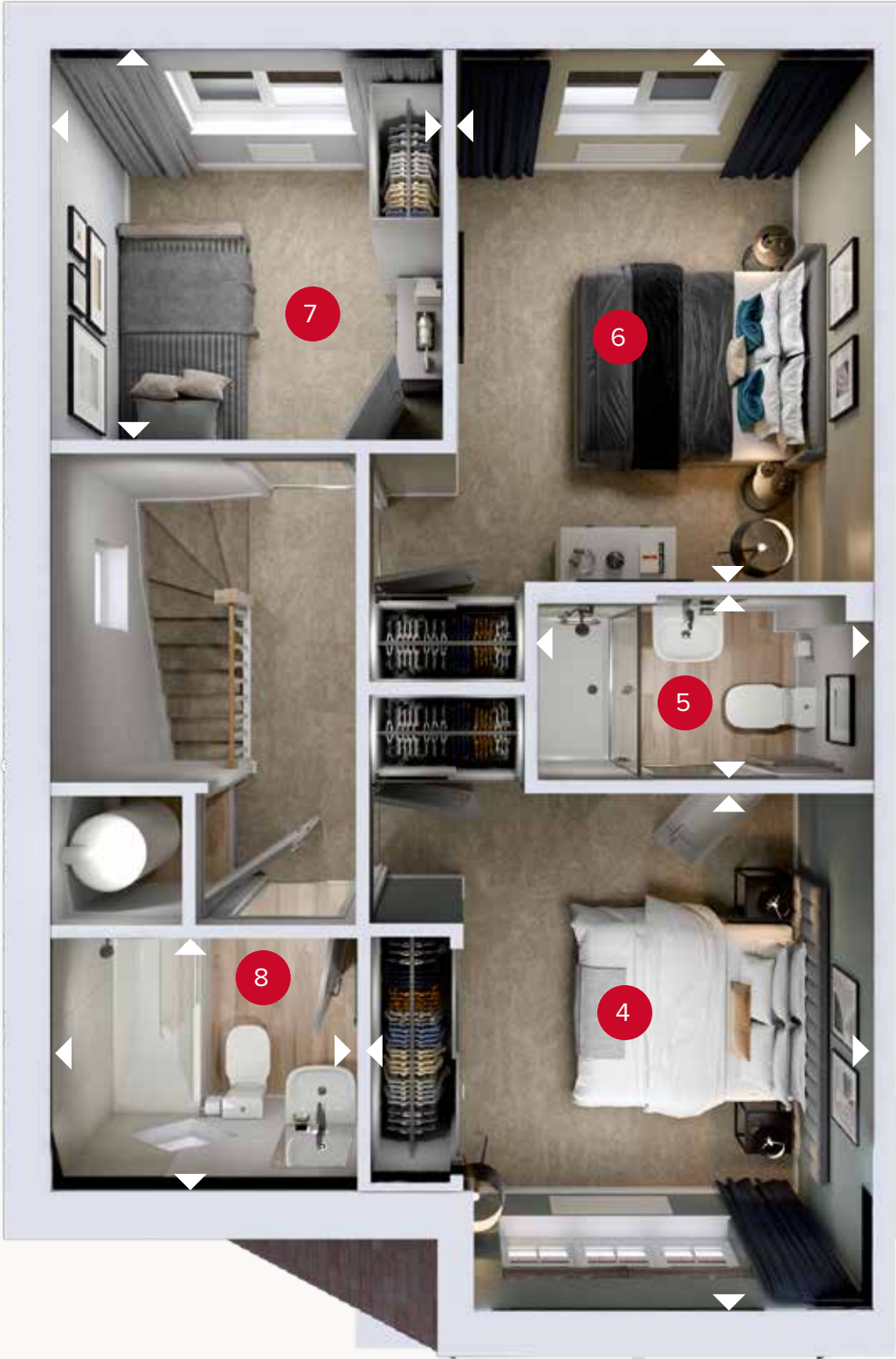
THREE BEDROOM SEMI-DETACHED HOME







GROUND FLOOR



FIRST FLOOR

# THE LETCHWORTH

## GROUND FLOOR

1	Kitchen/Dining	18'1" x 11'5"	5.50 x 3.48 m
2	Lounge	16'1" x 11'0"	4.89 x 3.35 m
3	Cloaks	6'5" x 2'11"	1.94 x 0.90 m

## FIRST FLOOR

4	Bedroom 1	11'5" x 11'1"	3.47 x 3.38 m
5	En-suite	7'5" x 4'1"	2.26 x 1.25 m
6	Bedroom 2	11'10" x 9'3"	3.62 x 2.81 m
7	Bedroom 3	8'8" x 8'7"	2.64 x 2.61 m
8	Bathroom	6'8" x 5'7"	2.03 x 1.71 m





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# THE OXFORD LIFESTYLE

3 BEDROOM DETACHED HOME







GROUND FLOOR



FIRST FLOOR

# THE OXFORD LIFESTYLE

## GROUND FLOOR

1	Kitchen/Dining	21'5" x 12'9"	6.53 x 3.88 m
2	Lounge	15'11" x 10'7"	4.87 x 3.23 m
3	Utility	6'7" x 5'10"	2.01 x 1.78 m
4	Cloaks	5'10" x 3'0"	1.78 x 0.92 m
5	Garage	19'4" x 9'8"	5.90 x 2.94 m

## FIRST FLOOR

6	Bedroom 1	16'1" x 10'7"	4.89 x 3.23 m
7	Dressing	7'4" x 6'8"	2.24 x 2.03 m
8	En-suite 1	10'7" x 5'11"	3.23 x 1.80 m
9	Bedroom 2	12'7" x 10'8"	3.84 x 3.26 m
10	En-suite 2	7'11" x 5'9"	2.41 x 1.74 m
11	Bedroom 3	11'9" x 9'11"	3.57 x 3.02 m
12	En-suite 3	8'3" x 6'6"	2.51 x 1.98 m





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# THE STRATFORD

FOUR BEDROOM DETACHED HOME





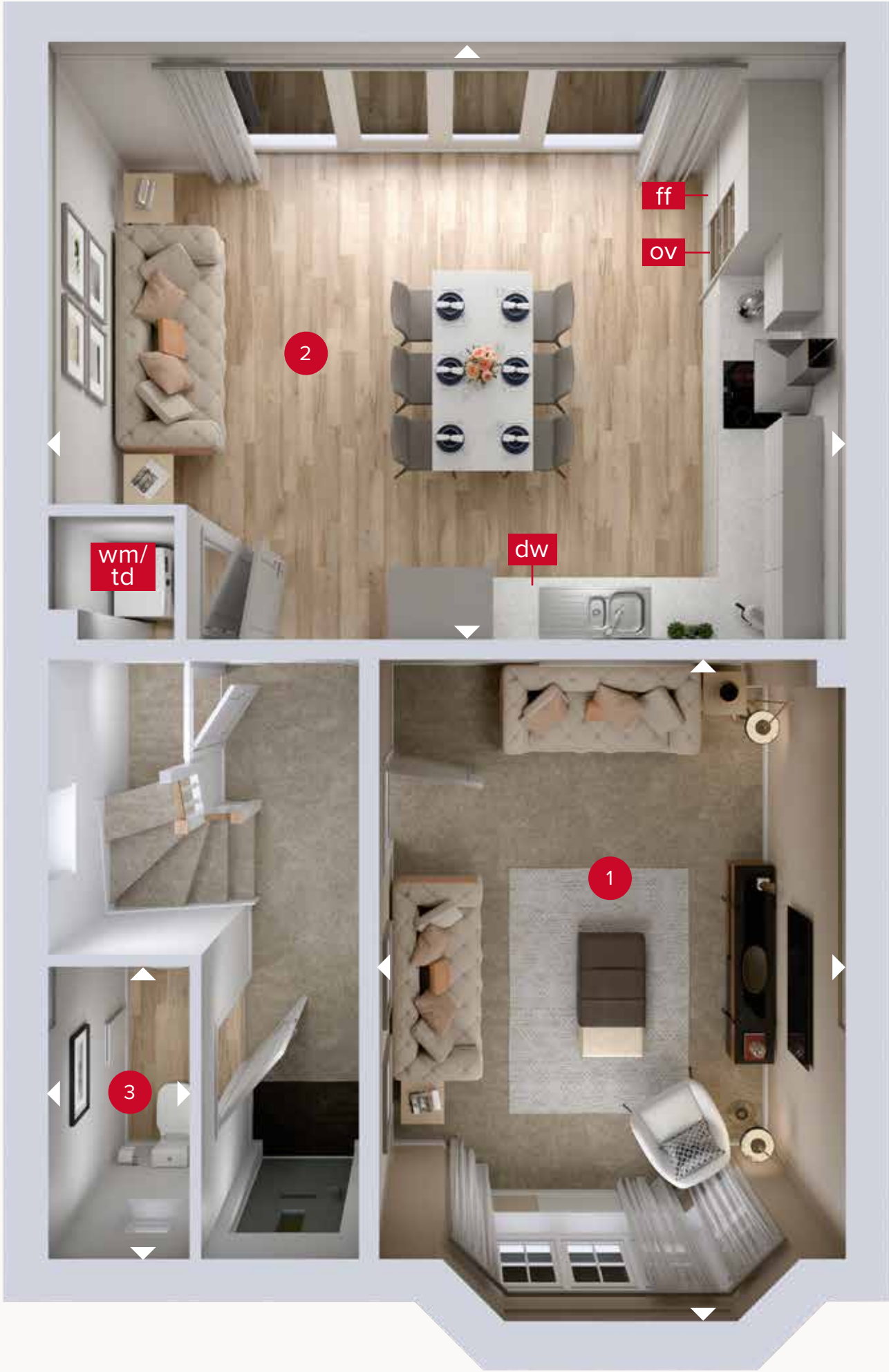
# THE STRATFORD

## GROUND FLOOR

1	Lounge	16'4" x 11'6"	4.97 x 3.51 m
2	Family/ Kitchen/ Dining	19'5" x 14'11"	5.93 x 4.54 m
3	Cloaks	7'1" x 3'6"	2.15 x 1.07 m

## FIRST FLOOR

4	Bedroom 1	14'4" x 10'8"	4.36 x 3.24 m
5	En-suite	7'4" x 4'7"	2.24 x 1.39 m
6	Bedroom 2	12'0" x 9'11"	3.66 x 3.03 m
7	Bedroom 3	9'3" x 7'10"	2.82 x 2.38 m
8	Bedroom 4	8'6" x 7'1"	2.60 x 2.15 m
9	Bathroom	6'9" x 5'9"	2.06 x 1.76 m



GROUND FLOOR



FIRST FLOOR



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ov - oven  
ff - fridge freezer  
dw - dishwasher space  
wm - washing machine space  
td - tumble dryer space







HERITAGE

- REDROW -

# THE HENLEY

FOUR BEDROOM DETACHED HOME







GROUND FLOOR



FIRST FLOOR

# THE HENLEY

## GROUND FLOOR

1	Lounge	17'9" x 11'9"	5.46 x 3.57 m
2	Kitchen	13'4" x 11'5"	4.07 x 3.49 m
3	Dining	12'8" x 11'9"	3.86 x 3.57 m
4	Family	13'2" x 11'6"	4.03 x 3.51 m
5	Utility	6'3" x 5'10"	1.90 x 1.79 m
6	Cloaks	7'6" x 3'7"	2.28 x 1.10 m
7	Garage	17'1" x 17'0"	5.21 x 5.19 m

## FIRST FLOOR

8	Bedroom 1	16'8" x 11'9"	5.09 x 3.57 m
9	En-suite 1	10'10" x 6'5"	3.29 x 1.94 m
10	Bedroom 2	14'4" x 10'2"	4.37 x 3.11 m
11	En-suite 2	7'6" x 5'4"	2.28 x 1.63 m
12	Bedroom 3	11'11" x 10'0"	3.63 x 3.05 m
13	Bedroom 4	12'5" x 8'6"	3.78 x 2.59 m
14	Bathroom	8'4" x 7'9"	2.54 x 2.37 m





HERITAGE

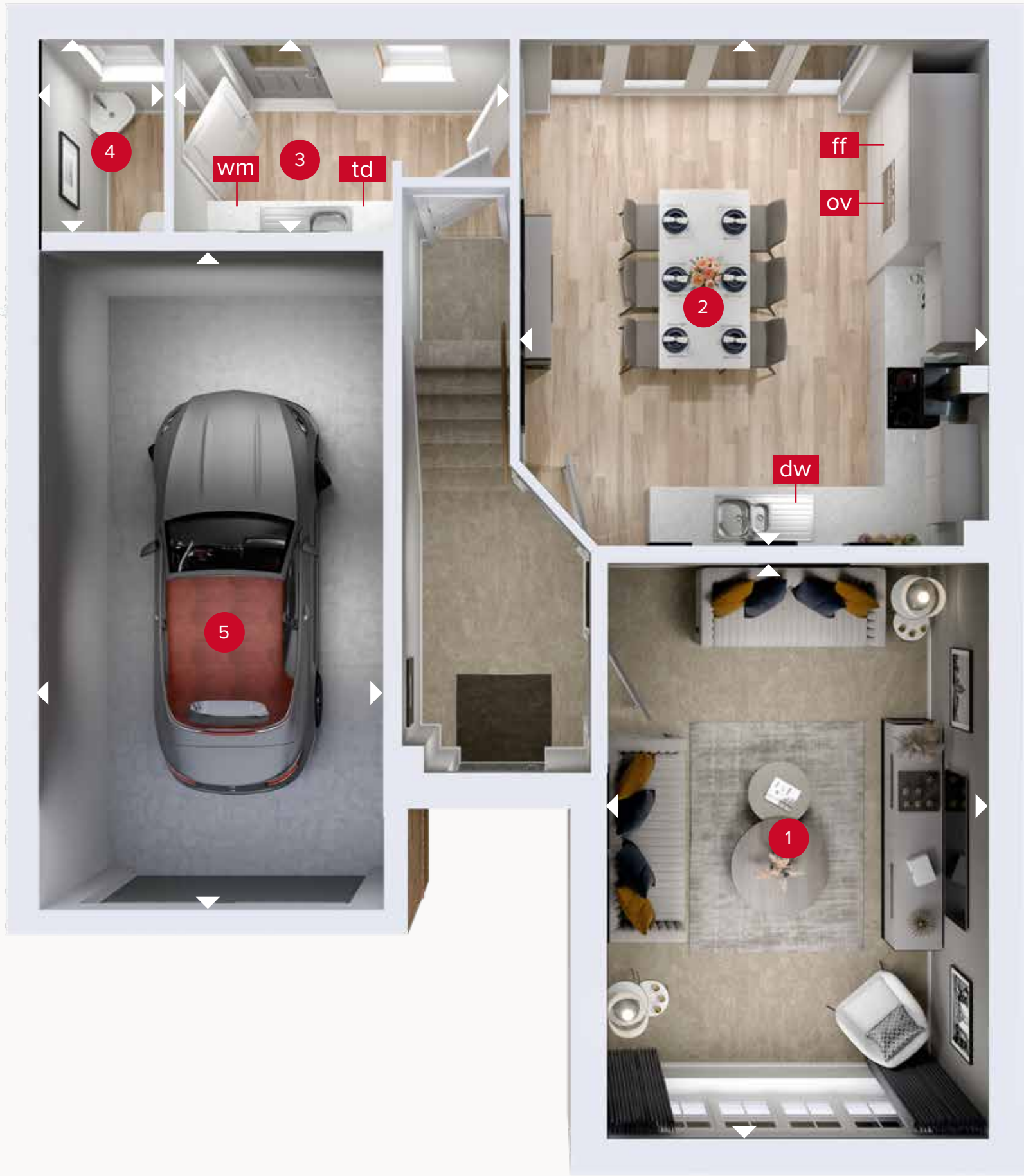
- REDROW -

# THE MARLOW

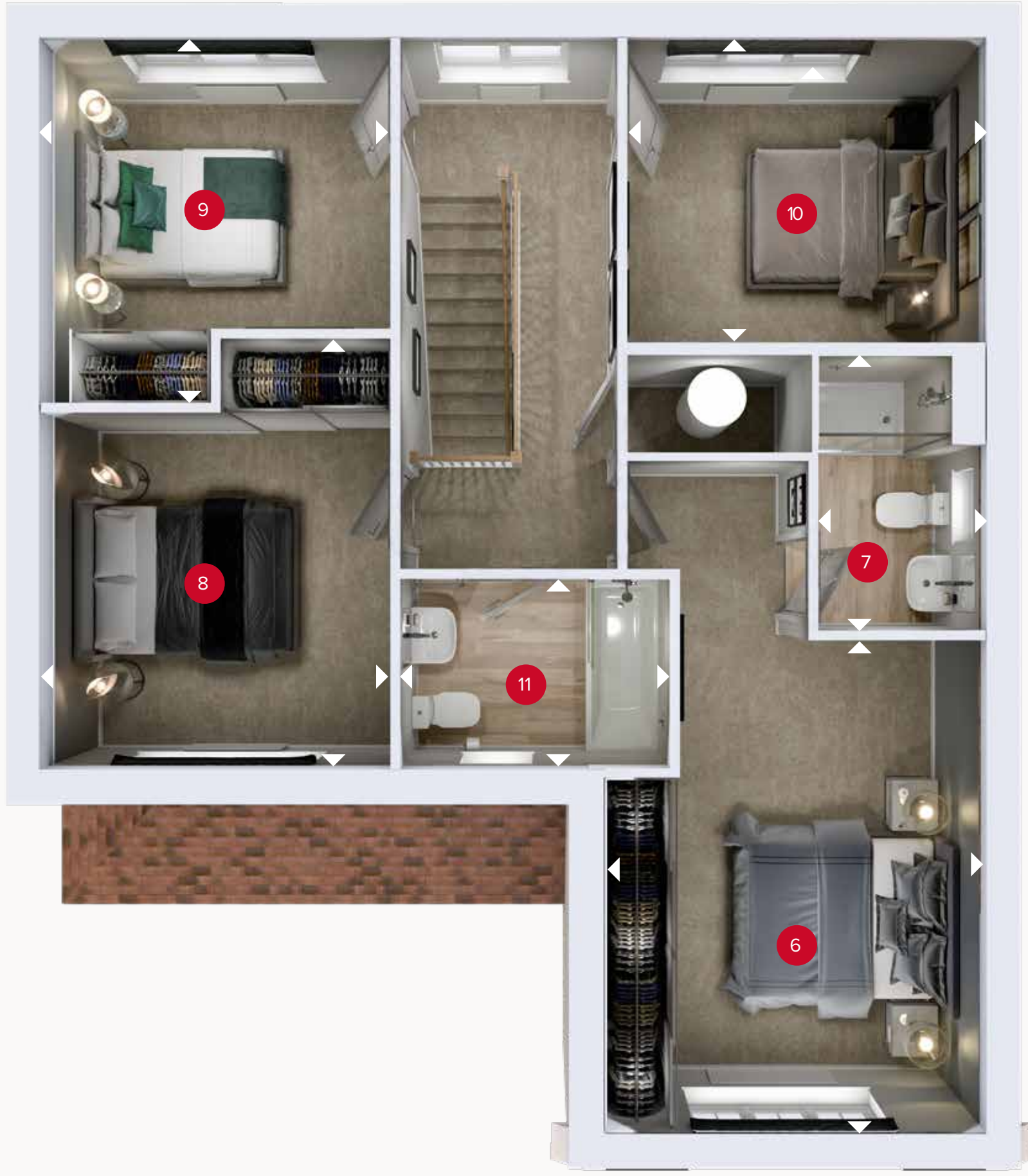
FOUR BEDROOM DETACHED HOME







GROUND FLOOR



FIRST FLOOR

# THE MARLOW

## GROUND FLOOR

1	Lounge	17'0" x 10'11"	5.19 x 3.34 m
2	Kitchen/ Dining	14'10" x 13'7"	4.52 x 4.15 m
3	Utility	9'10" x 5'10"	2.99 x 1.78 m
4	Cloaks	5'10" x 3'6"	1.78 x 1.06 m
5	Garage	19'9" x 10'0"	6.01 x 3.05 m

## FIRST FLOOR

6	Bedroom 1	14'8" x 10'11"	4.47 x 3.34 m
7	En-suite	8'1" x 4'10"	2.46 x 1.47 m
8	Bedroom 2	12'7" x 10'3"	3.83 x 3.12 m
9	Bedroom 3	11'0" x 10'3"	3.34 x 3.12 m
10	Bedroom 4	10'7" x 9'0"	3.22 x 2.74m
11	Bathroom	8'0" x 5'7"	2.44 x 1.71 m





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# THE SHAFTESBURY

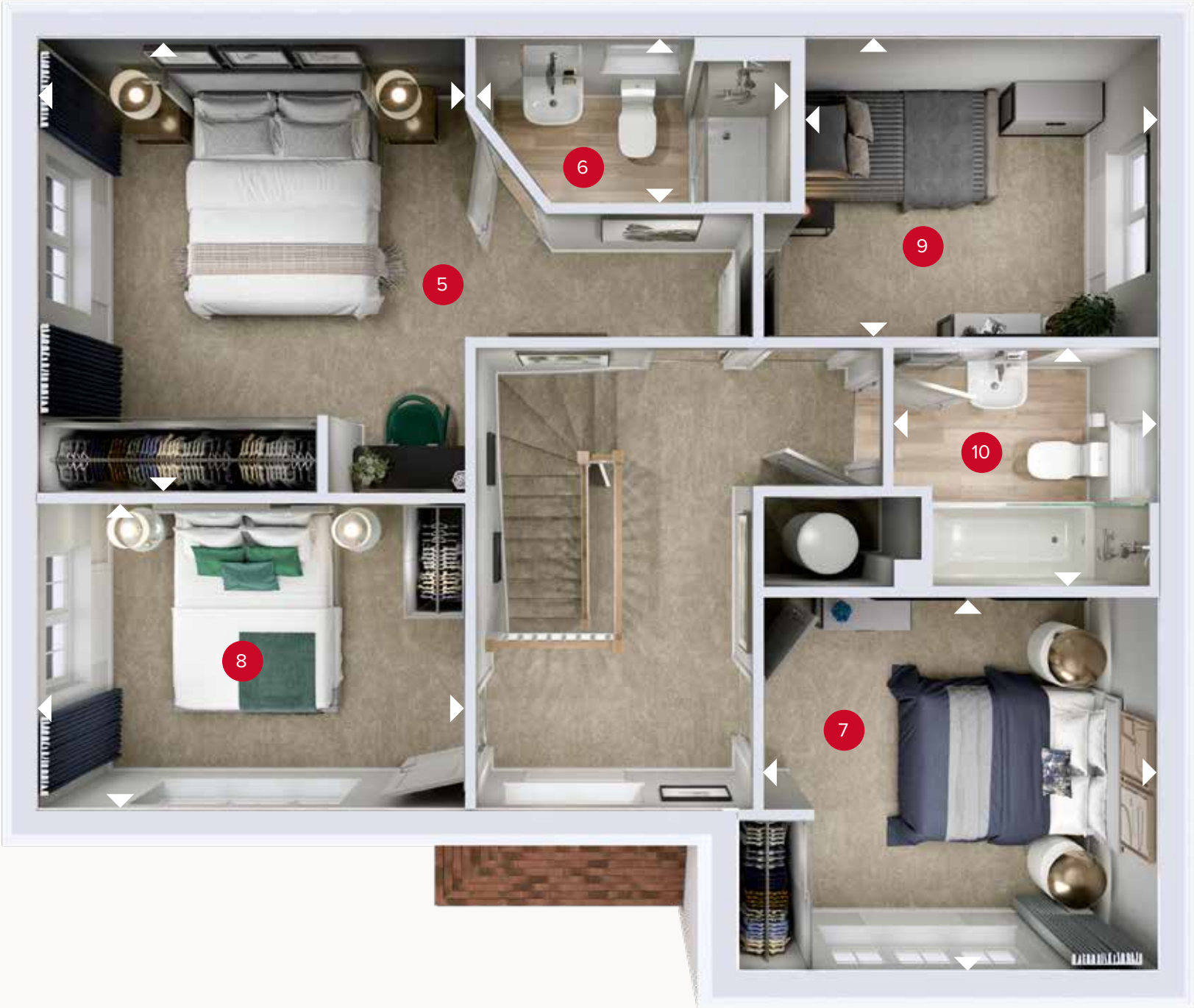
FOUR BEDROOM DETACHED HOME







GROUND FLOOR



FIRST FLOOR

# THE SHAFTESBURY

## GROUND FLOOR

1	Kitchen/Dining/ Family	25'4" x 11'9"	7.73 x 3.57 m
2	Lounge	20'11" x 11'8"	6.38 x 3.56 m
3	Cloaks	6'6" x 3'2"	1.99 x 0.97 m
4	Utility	6'6" x 5'10"	1.99 x 1.79 m

## FIRST FLOOR

5	Bedroom 1	12'3" x 11'11"	3.74 x 3.63 m
6	En-suite	8'6" x 4'5"	2.58 x 1.35 m
7	Bedroom 2	11'0" x 10'0"	3.35 x 3.05 m
8	Bedroom 3	11'11" x 8'4"	3.62 x 2.55 m
9	Bedroom 4	9'11" x 8'1"	3.01 x 2.45 m
10	Bathroom	7'5" x 6'9"	2.27 x 2.05 m





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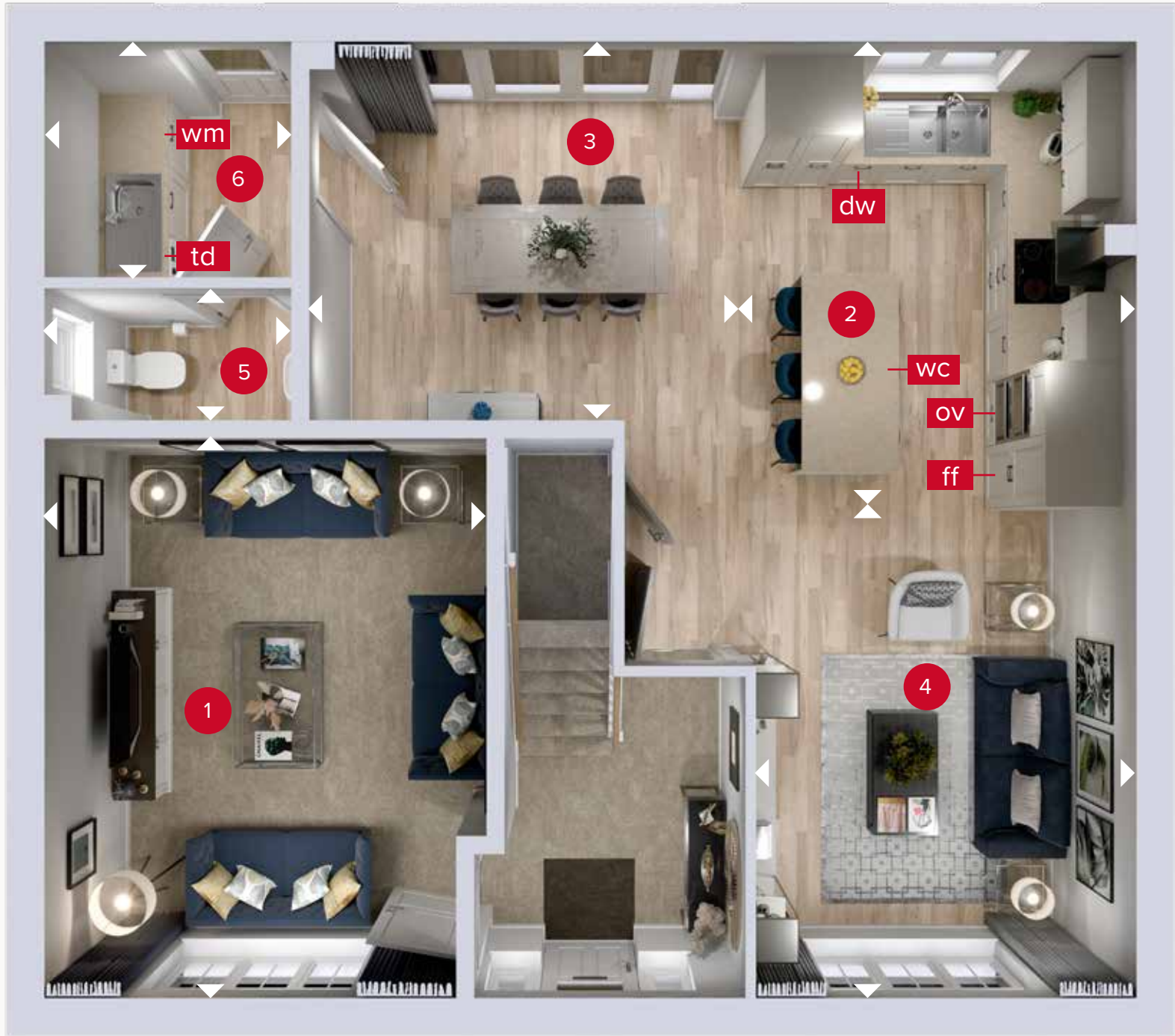
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# THE HARROGATE

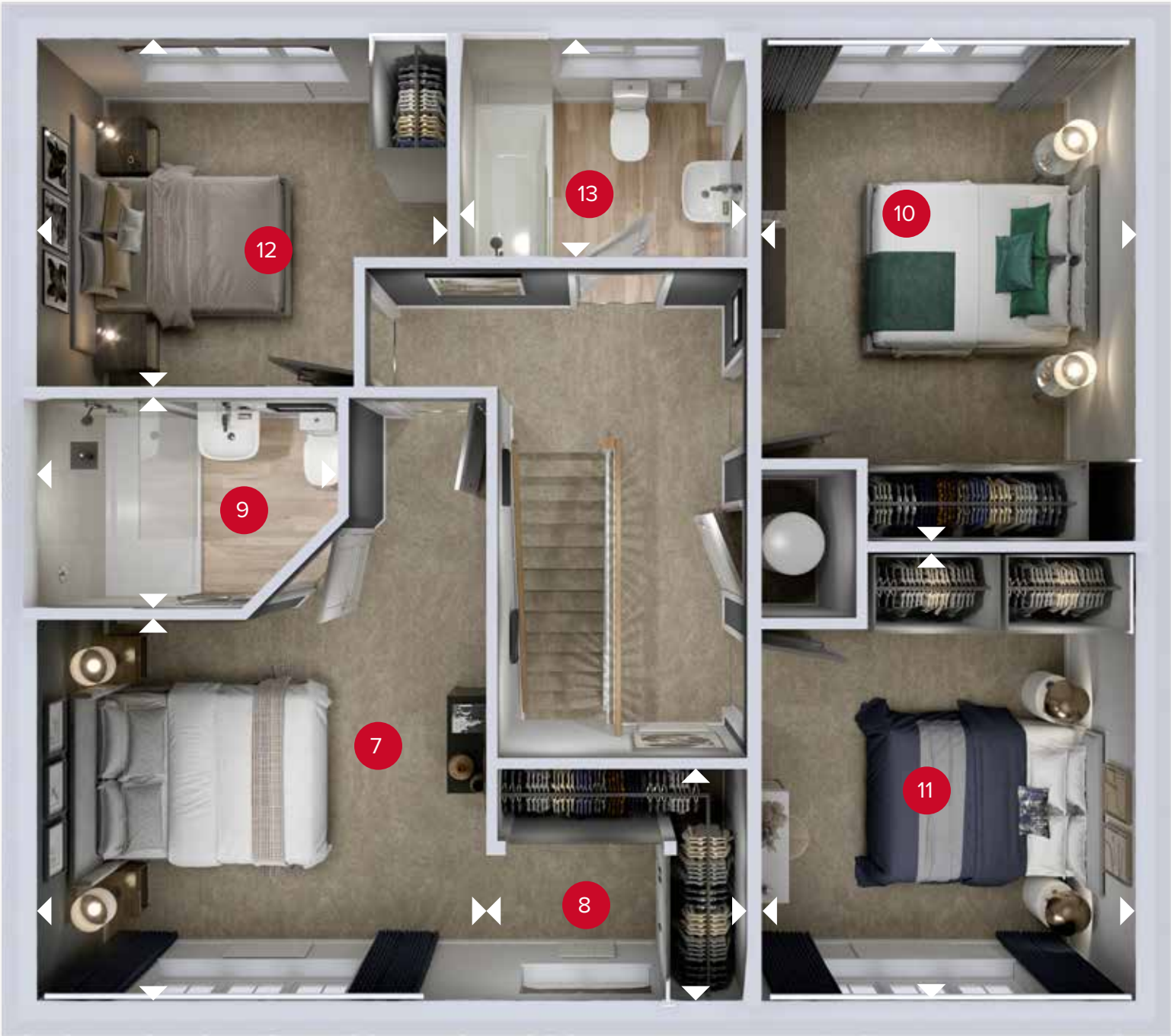
FOUR BEDROOM DETACHED HOME







GROUND FLOOR



FIRST FLOOR

# THE HARROGATE

## GROUND FLOOR

1	Lounge	15'4" x 12'0"	4.68 x 3.65 m
2	Kitchen	12'5" x 10'1"	3.79 x 3.09 m
3	Dining	13'1" x 10'3"	4.00 x 3.13 m
4	Family	13'8" x 10'1"	4.17 x 3.08 m
5	Cloaks	5'8" x 3'7"	1.73 x 1.10 m
6	Utility	6'4" x 5'8"	1.94 x 1.73 m

## FIRST FLOOR

7	Bedroom 1	12'2" x 10'10"	3.72 x 3.30 m
8	Dressing	6'7" x 6'5"	2.00 x 1.96 m
9	En-suite	8'2" x 5'7"	2.48 x 1.69 m
10	Bedroom 2	13'9" x 10'0"	4.18 x 3.05 m
11	Bedroom 3	12'1" x 10'0"	3.69 x 3.05 m
12	Bedroom 4	11'2" x 9'2"	3.40 x 2.79 m
13	Bathroom	7'7" x 5'9"	2.31 x 1.76 m



23.06.2023

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ov - oven  
ff - fridge freezer  
dw - dishwasher space  
wm - washing machine space  
td - tumble dryer space  
wc - wine cooler space







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# THE CAMBRIDGE

FOUR BEDROOM DETACHED HOME







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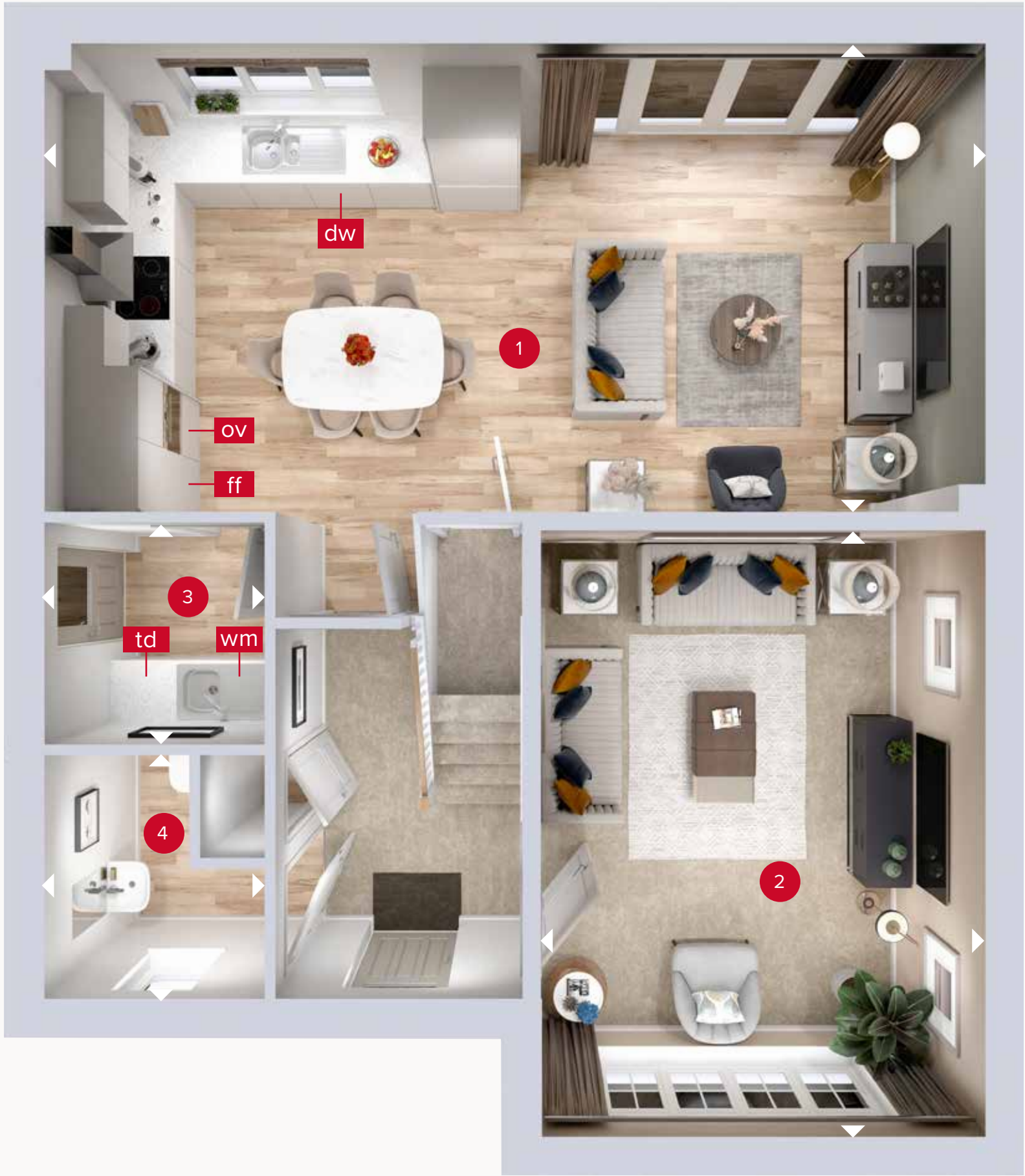
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# THE CAMBRIDGE

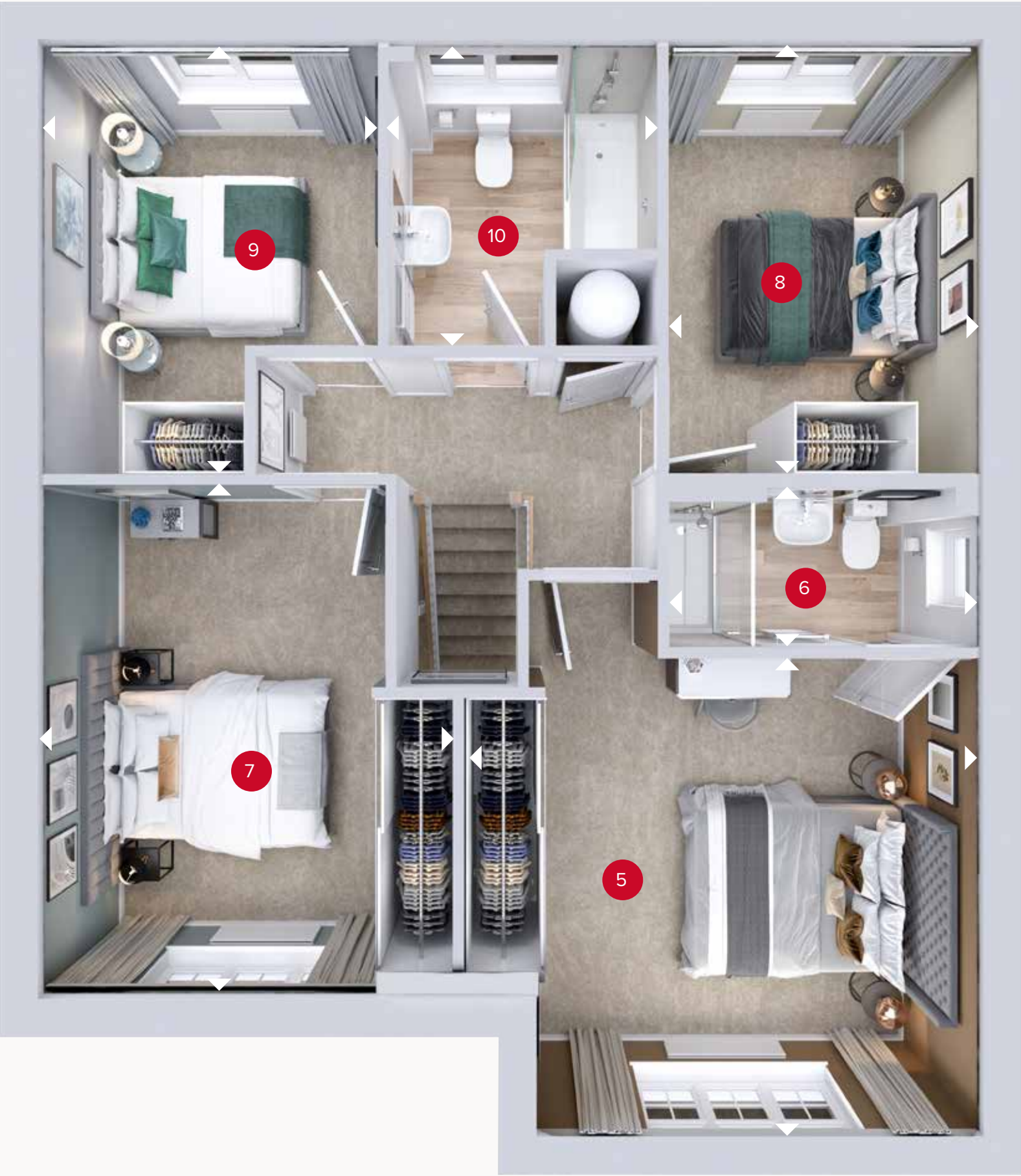
FOUR BEDROOM DETACHED HOME







GROUND FLOOR



FIRST FLOOR

# THE CAMBRIDGE

## GROUND FLOOR

1	Kitchen/Dining/ Family	25'0" x 12'8"	7.62 x 3.87 m
2	Lounge	16'3" x 11'9"	4.95 x 3.57 m
3	Utility	6'1" x 5'11"	1.85 x 1.80 m
4	Cloaks	6'6" x 5'11"	1.99 x 1.80 m

## FIRST FLOOR

5	Bedroom 1	13'8" x 12'11"	4.16 x 3.94 m
6	En-suite	8'2" x 4'3"	2.49 x 1.30 m
7	Bedroom 2	13'8" x 11'0"	4.17 x 3.36 m
8	Bedroom 3	11'7" x 8'2"	3.52 x 2.49 m
9	Bedroom 4	11'9" x 9'1"	3.58 x 2.76 m
10	Bathroom	8'4" x 7'2"	2.54 x 2.19 m





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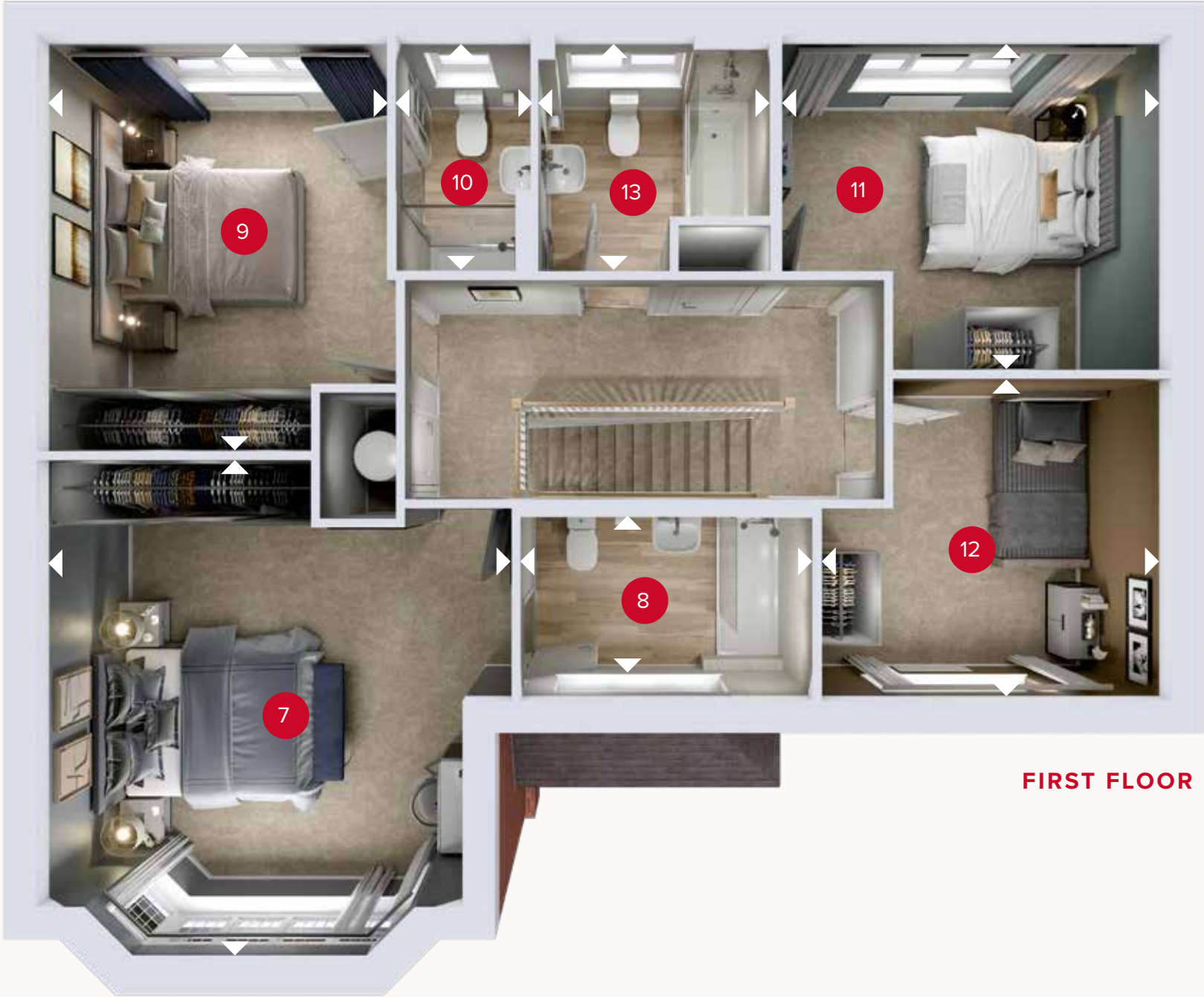
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# THE BALMORAL

FOUR BEDROOM DETACHED HOME







# THE BALMORAL

## GROUND FLOOR

1	Lounge	21'8" x 12'5"	6.60 x 3.78 m
2	Family room	13'7" x 10'3"	4.13 x 3.13 m
3	Kitchen	13'9" x 10'6"	4.19 x 3.21 m
4	Dining	13'0" x 11'7"	3.96 x 3.53 m
5	Utility	5'11" x 5'1"	1.82 x 1.54 m
6	Cloaks	5'1" x 3'7"	1.54 x 1.10 m

## FIRST FLOOR

7	Bedroom 1	15'9" x 15'3"	4.80 x 4.64 m
8	En-suite 1	9'5" x 5'11"	2.87 x 1.81 m
9	Bedroom 2	13'9" x 11'2"	4.18 x 3.41 m
10	En-suite 2	7'11" x 4'4"	2.41 x 1.31 m
11	Bedroom 3	12'6" x 11'1"	3.80 x 3.38 m
12	Bedroom 4	11'2" x 10'3"	3.41 x 3.13 m
13	Bathroom	7'11" x 7'6"	2.41 x 2.29 m





**HERITAGE**

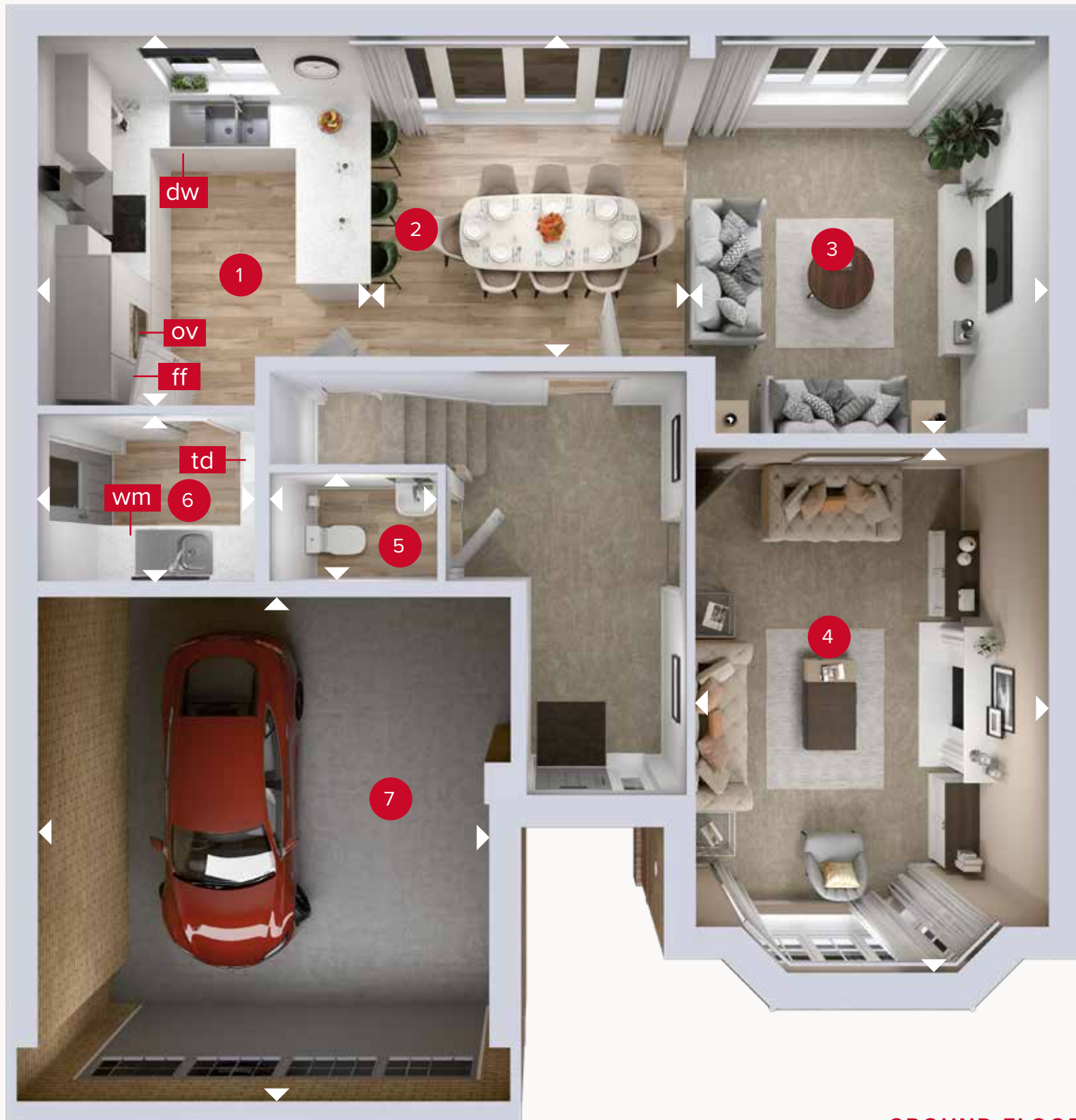
- REDROW -

# THE HAMPSTEAD

FIVE BEDROOM DETACHED HOME







GROUND FLOOR



FIRST FLOOR

# THE HAMPSTEAD

## GROUND FLOOR

1	Kitchen	12'3" x 10'9"	3.74 x 3.28 m
2	Dining	11'7" x 11'1"	3.53 x 3.37 m
3	Family	13'8" x 11'6"	4.16 x 3.50 m
4	Lounge	17'7" x 11'9"	5.35 x 3.57 m
5	Cloaks	5'8" x 3'7"	1.72 x 1.09 m
6	Utility	7'3" x 6'0"	2.20 x 1.83 m
7	Garage	16'10" x 15'2"	5.12 x 4.63 m

## FIRST FLOOR

8	Bedroom 1	14'10" x 13'2"	4.51 x 4.01 m
9	En-suite 1	7'8" x 6'0"	2.34 x 1.83 m
10	Bedroom 2	10'11" x 10'2"	3.32 x 3.11 m
11	En-suite 2	7'7" x 4'6"	2.30 x 1.36 m
12	Bedroom 3	14'9" x 10'6"	4.50 x 3.21 m
13	Bedroom 4	11'3" x 9'9"	3.43 x 2.98 m
14	Bedroom 5/Study	11'3" x 7'9"	3.43 x 2.37 m
15	Bathroom	9'7" x 7'3"	2.91 x 2.20 m



# SKILFUL EXECUTION

Quality is never an accident, it is always the  
result of high attention to detail, it represents  
the wise choice of many alternatives





**HERITAGE**  
- REDROW -

# **GREENWAYS**

ECO ELECTRIC HOUSE SPECIFICATION







# PLAN YOUR DREAM HOME



## KITCHEN & UTILITY

### Kitchen Styles

Exclusive kitchen designs. Refer to Sales Consultant for details of latest kitchen styles offered. Subject to build stage.

### Upstand

To match above worktops with stainless steel splashback behind hob.

### Under Wall Unit

LED downlights provided (where shown on kitchen layout). See drawings for details.

### Sink

- Properties under 1500sqft
- Kitchen stainless steel bowl and a half sink with mixer tap
- Properties over 1500sqft
- Kitchen stainless steel double bowl with mixer tap

### Utility Sink

- Single Bowl - House types specific

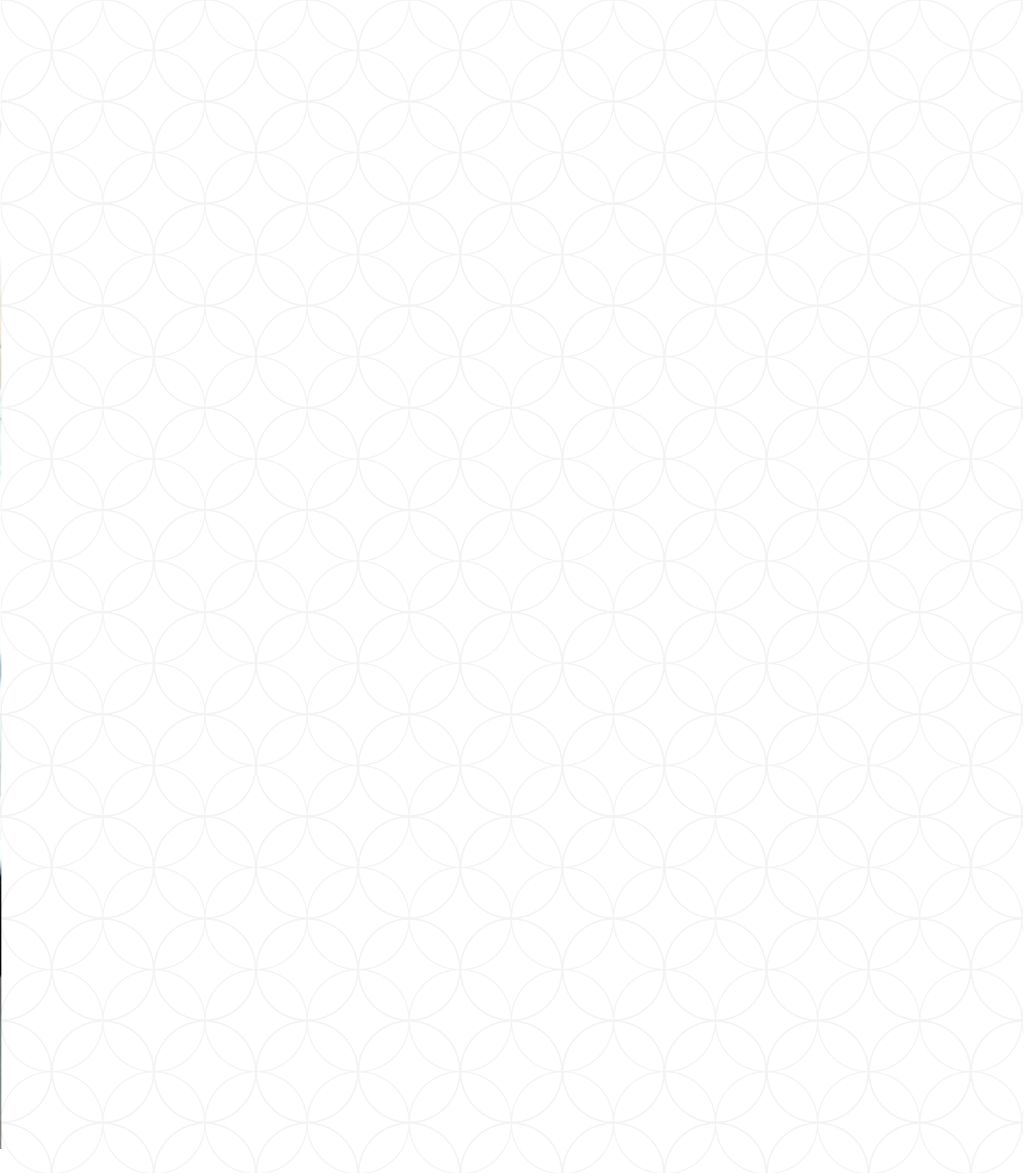
### Appliances AEG / Electrolux / Zanussi

- Properties under 1500sqft
- Electric Hob 60cm with 4 heat zones
  - Double Oven
  - Chimney Extract - 60cm
- Properties over 1500sqft
- Electric Hob 80cm/90cm with multiple heat zones - house type specific
  - Double Oven
  - Chimney Extract - 80cm/90cm - house type specific

### Fridge/Freezers

- Properties under 1600sqft
- Integrated 50/50 Fridge/Freezer \*including the Hampstead house type
- Properties over 1600sqft
- 2x integrated 50/50 Fridge/Freezers \*excluding the Hampstead house type





## INTERIOR

### Walls

White emulsion paint finish.  
Refer to Sales Consultant for details.

### Ceilings

White emulsion paint finish.  
Refer to Sales Consultant for details.

### Internal Doors

“Cambridge” 2 panel internal moulded door.

### Internal Door Furniture

Polished chrome effect door furniture.

### TV Point

Located as follows: one in lounge and one in bedroom. See layout for details.

### Phone Point

1 point in the lounge. Fittings to match electrical accessories as indicated on the drawings.  
Refer to Sales Consultant for details.

### Electrical Sockets / Switch Plates

Low profile white electrical switch and socket plates together with pendant and batten lighting points. See electrical layout drawings for details.

### Radiators

Myson radiators to upper floors.

### Central Heating

Air Source Heat Pump - Refer to Sales Consultant for details.

### Underfloor Heating

Within screeded floors on ground level.

### Wardrobe

Wardrobe to bed 1 only on properties over 1600sqft. House type specific. Refer to Sales Consultant for details.

Lifestyle Properties  
- Shelf and rail to bed 1 dressing area in the Leamington Lifestyle only.



OUR LUXURY  
SPECIFICATIONS  
ARE CAREFULLY  
CONSIDERED  
**AND BEAUTIFULLY  
DESIGNED TO MAKE  
THE MOST OF YOUR  
NEW HOME**



BATHROOM, EN-SUITE  
& CLOAKROOM

**Bathroom / En-suite & Cloakroom Styles**

Ideal Standard in White finish.

**Bathroom / En-suite & Cloakroom Basin**

Ideal Standard or corner basin with chrome trap.  
Please refer to drawings to confirm basin design.

**WC**

Ideal standard close coupled back-to-wall pan with  
dual flush cistern.

**Bath**

Ideal standard Tempo Arc bath with Meridian Isocore  
bath panel.

**Brassware**

Ideal Standard single lever tap.

**Wall Tiles**

Choice of wall tile to splashback area and full height  
tiling to surrounding shower and bath enclosures only.  
Refer to Sales Consultant for details, subject to  
build stage.

**Towel Warmer**

Dual fuel towel warmer in chrome effect finish to  
bathroom and en-suite.

**Shower Over Bath**

Shower valve and screen to be provided above  
bath where there is no separate shower enclosure  
in the bathroom.

**Shower Valve**

Aqualisa shower valve.

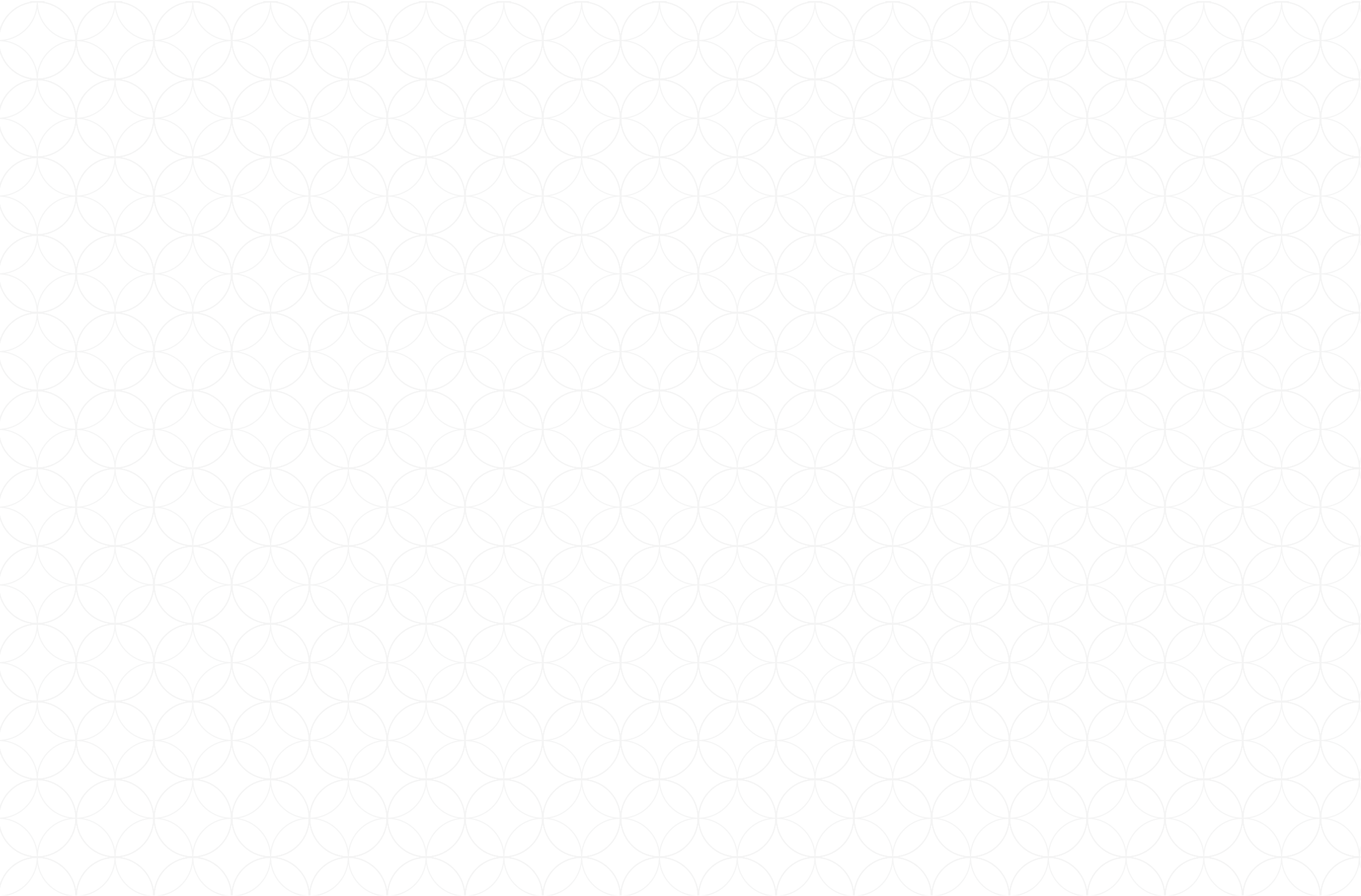
**Shaver Sockets**

In bathroom and en-suite where applicable

**Mirrors**

To be fitted above bathroom and en-suite wash  
basins where applicable. See Sales consultant  
for details.





EXTERIOR

External Doors

**Front**  
GRP door with patterned glass. Style of door to be as indicated on house plan, frame to be uPVC.

**Rear**  
GRP door with patterned obscured glass, finished internally and externally in white.

**Security**  
Multi point locking system to front and rear doors of house.

**External Front Lights**  
Coach down lantern.  
Downlight where entrance is recessed

**Garage**  
To specific plots, see Sales Consultant for more information.

**Garage Doors**  
Hörmann “Ilkley”style steel up & over to front.  
Door finish to be painted to match front door colour.

**Power to Garage**  
Double power point and lighting pendant (to properties with an integral garage) and where garage lies within the curtilage of the property.

**Car Charging Points**  
Electric car charging points to every house - see Sales Consultant for details and location.

**External Fencing**  
**Side & Rear** – Vertical boarding 1.8m high.

**Gate**  
1.8 High timber gate.

**Paving**  
Buff riven faced flags as indicated on drawing.

**Turfing**  
Properties under 1600sqft  
- Turf to front garden, top soil to rear garden  
Properties over 1600sqft  
- Turf to front and rear gardens

**Top Soil**  
To rear gardens.

**Outside Tap**  
Refer to drawing for location.



# OUR COMMITMENT TO HOME-BUYERS

## Customer charter

At Redrow, we're committed to delivering a quality service throughout the whole home-buying process and beyond. This Customer Charter sets out our commitment to you, our customer.

Full details of our services will be provided to you when you reserve your new Redrow home.

We will also comply with the requirements of the New Homes Quality Code, which is displayed in our Customer Experience Suites and Sales Centres. A copy of the Code is also on our website at [www.redrow.co.uk](http://www.redrow.co.uk)

- Please ask a Sales Consultant if you require a printed hard copy.
- We will provide you with full details and clear information about your chosen home.
- We will provide trained and knowledgeable staff to assist you in the home buying process.
- We will be available to answer any questions you may have and will provide you with any relevant contact details.
- We will ensure our services are accessible, meeting differing customer needs to ensure transparency and equality throughout every contact with us.
- We will assist you during the selection of Standard Choices and Optional Extras for your new home.
- We will provide you with health and safety advice to minimise the risk of danger during construction and in the use of your new home after you move in.
- We will provide you with reliable information about the Buildmark Cover, and any other cover from which you may benefit.
- We will keep you fully informed about the completion and occupation of your new home and offer you the ability to visit and view your new home with an accredited person before you move in.
- We will ensure that the functions and facilities of your home are demonstrated to you prior to moving in and that you have access to information to continue to assist with this once you move in.
- We will inform you about the after-sales service we provide. Our aim is to deal effectively and efficiently with both routine service matters and with any emergencies.
- We will provide you with details of who to contact if you believe we have not satisfactorily fulfilled our Charter commitments.
- We will always treat our customers with respect and civility and ask that you show our colleagues and working partners the same courtesy. Where necessary to protect our colleagues, we are within our rights to take action which may include limiting or ceasing communication.





# OUR REQUIREMENTS AS HOME-BUILDERS

## The New Homes Quality Code: Statement of Principles

This **Statement of Principles** (the core principles) sets out the main principles which registered developers agree to follow to benefit their customers.

### 1. FAIRNESS

Treat customers fairly throughout the buying and after-sales process.

### 2. SAFETY

Carry out and complete work in line with all regulations and requirements that apply to the new home, as set out by the Government, and have the necessary certificates from an appropriately approved body to show they have done this.

### 3. QUALITY

Complete all work to a high standard in line with all building and other standards and regulations that apply, as well as to the specification for the new home, and make sure that completion does not take place until the new home is complete (see section 2 of this code).

### 4. SERVICE

Have in place systems, processes and staff training to meet the customer service requirements of the code, and not use high-pressure selling techniques to influence a customer's decision to buy a new home.

### 5. RESPONSIVENESS

Have in place a reliable after-sales service and effective complaints procedure to make sure responses to customer queries are clear, thorough and provided in good time.

### 6. TRANSPARENCY

Provide clear and accurate information about buying the new home, including tenure and any costs the customer may have to pay in the future, such as ground rents and service charges.

### 7. INDEPENDENCE

Make sure that customers know they should appoint independent legal advisers when buying a new home and that they have the right to ask for an independent pre-completion inspection before completion takes place.

### 8. INCLUSIVITY

Take steps to identify and provide appropriate support to vulnerable customers and make sure the code is available to all customers, including in appropriate formats and languages.

### 9. SECURITY

Make sure there are reasonable financial arrangements in place, through insurance or otherwise, to meet all their obligations under the code, including repaying deposits when they are due and any financial awards made by the New Homes Ombudsman Service.

### 10. COMPLIANCE

Meet the requirements of the code and the New Homes Ombudsman Service.







# GREENWAYS

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BETTESHANGER ROAD, COLLIERS WAY, DEAL, KENT CT14 0EN

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