

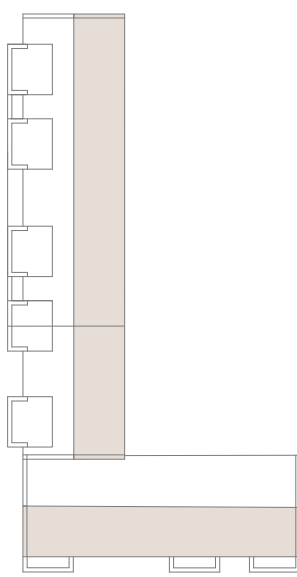
**TAILORED**  
- REDROW -

# TEMPLE WHARF

ROCHESTER



# EXPLORE RIVERSIDE HOUSE AT TEMPLE WHARF



**RIVERSIDE HOUSE**  
APARTMENTS

- V – Visitor Parking
- B/S – Bin Store
- C/S – Cycle Store
- WW2 – WW2 Pillbox

This plan and the location of affordable homes is indicative and is intended for guidance only and does not form part of any contract or agreement, nor does it show ownership boundaries, easements or wayleaves and is subject to change.

For development and plot specific details inclusive of PV panels and M4(2)/M4(3) compliant properties please liaise directly with our Sales Consultant.



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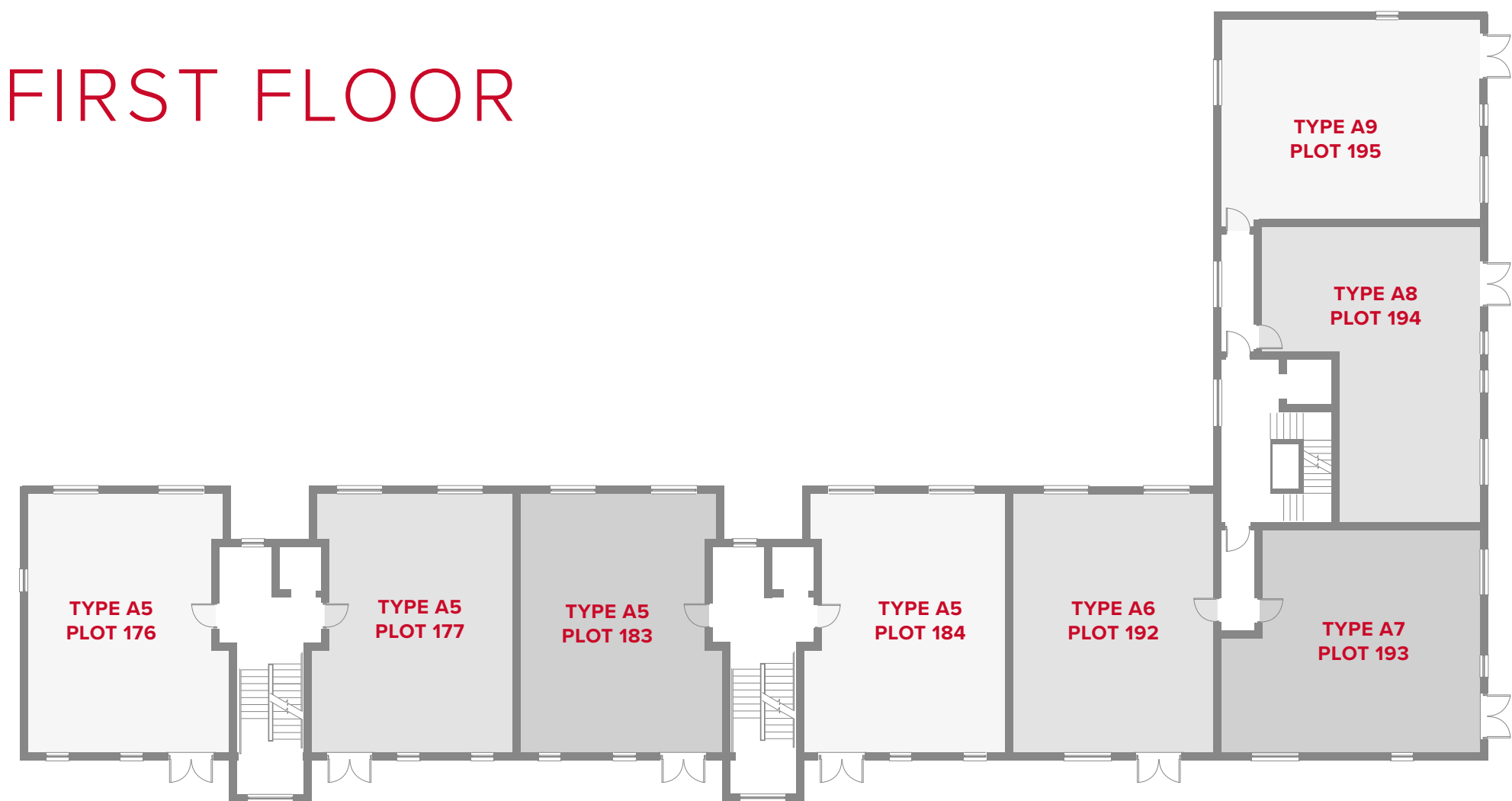
**TAILORED**  
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# TEMPLE WHARF

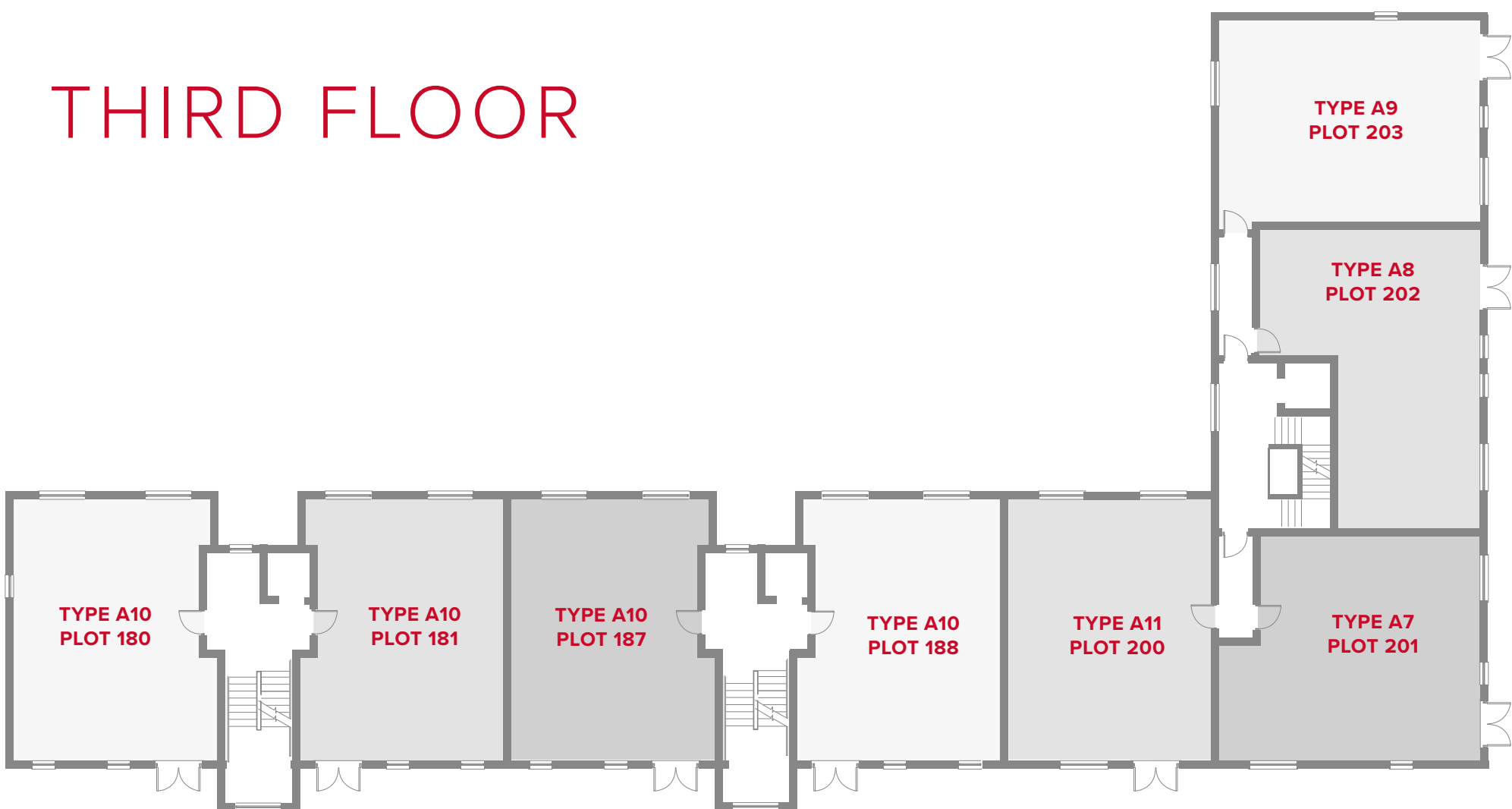
ONE & TWO BEDROOM APARTMENTS



# FIRST FLOOR



# THIRD FLOOR



# GROUND FLOOR



# SECOND FLOOR

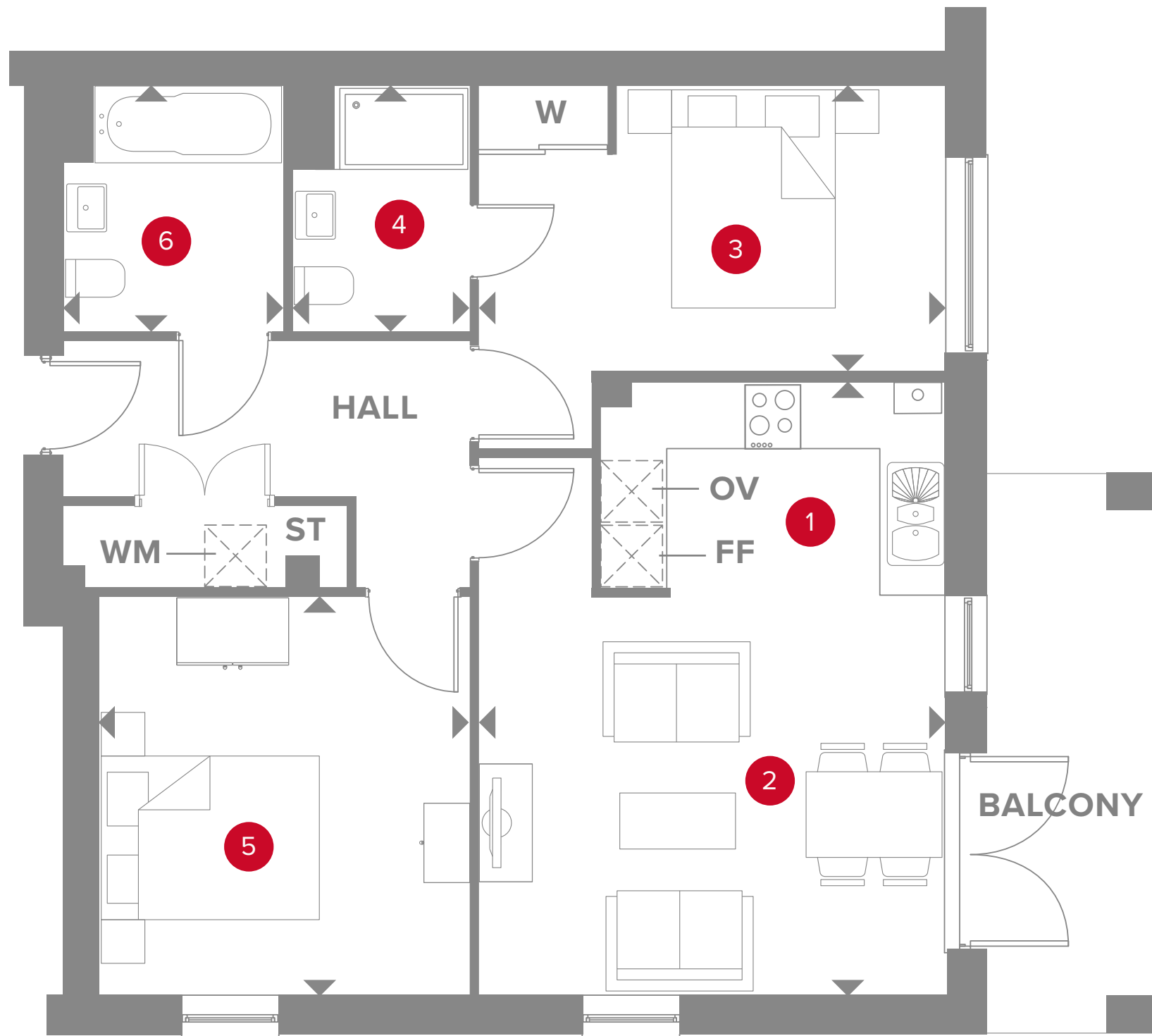


Customers should note this illustration is an example of the Temple Wharf apartments. All dimensions indicated are approximate and the furniture layout is for illustrative purposes only. Homes may be 'handed' (mirror image) versions of the illustrations. Materials used may differ from plot to plot including render and roof tile colours. Detailed plans and specifications are available for inspection for each plot at our Sales Centre during working hours and customers must check their individual specifications prior to making a reservation. All wardrobes are subject to site specification. Please see Sales Consultant for further details.



# APARTMENT TYPE A2

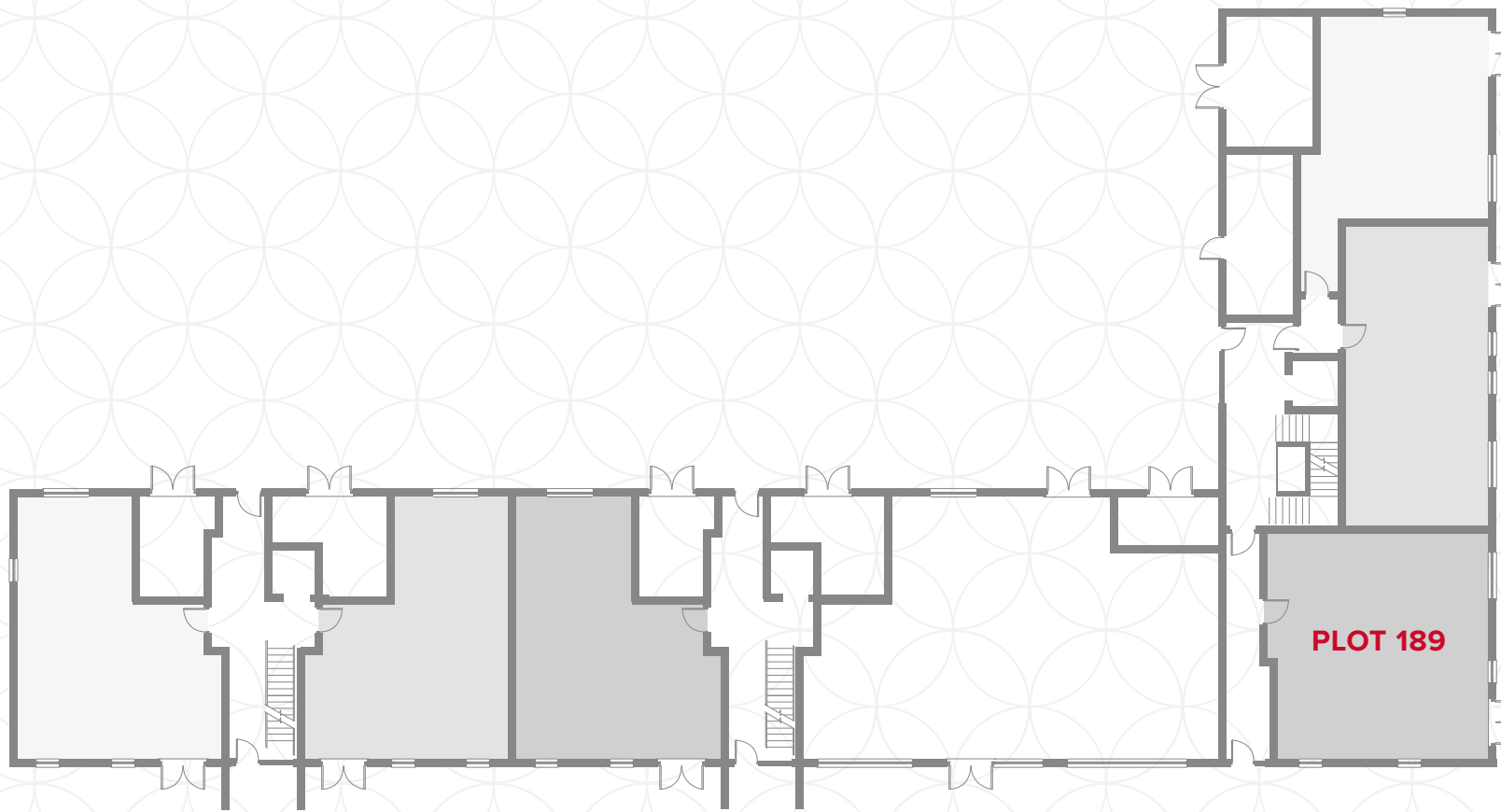
## PLOT 189



# TEMPLE WHARF

## GROUND FLOOR

|                 |                |               |
|-----------------|----------------|---------------|
| 1 Kitchen       | 10'4" × 6'5"   | 3.15 × 1.95 m |
| 2 Lounge/Dining | 11'11" × 14'0" | 3.64 × 4.26 m |
| 3 Bedroom 1     | 14'0" × 8'5"   | 4.26 × 2.56 m |
| 4 En-Suite      | 7'3" × 5'3"    | 2.20 × 1.60 m |
| 5 Bedroom 2     | 11'10" × 11'1" | 3.62 × 3.37 m |
| 6 Bathroom      | 7'3" × 6'5"    | 2.20 × 1.95 m |



### KEY

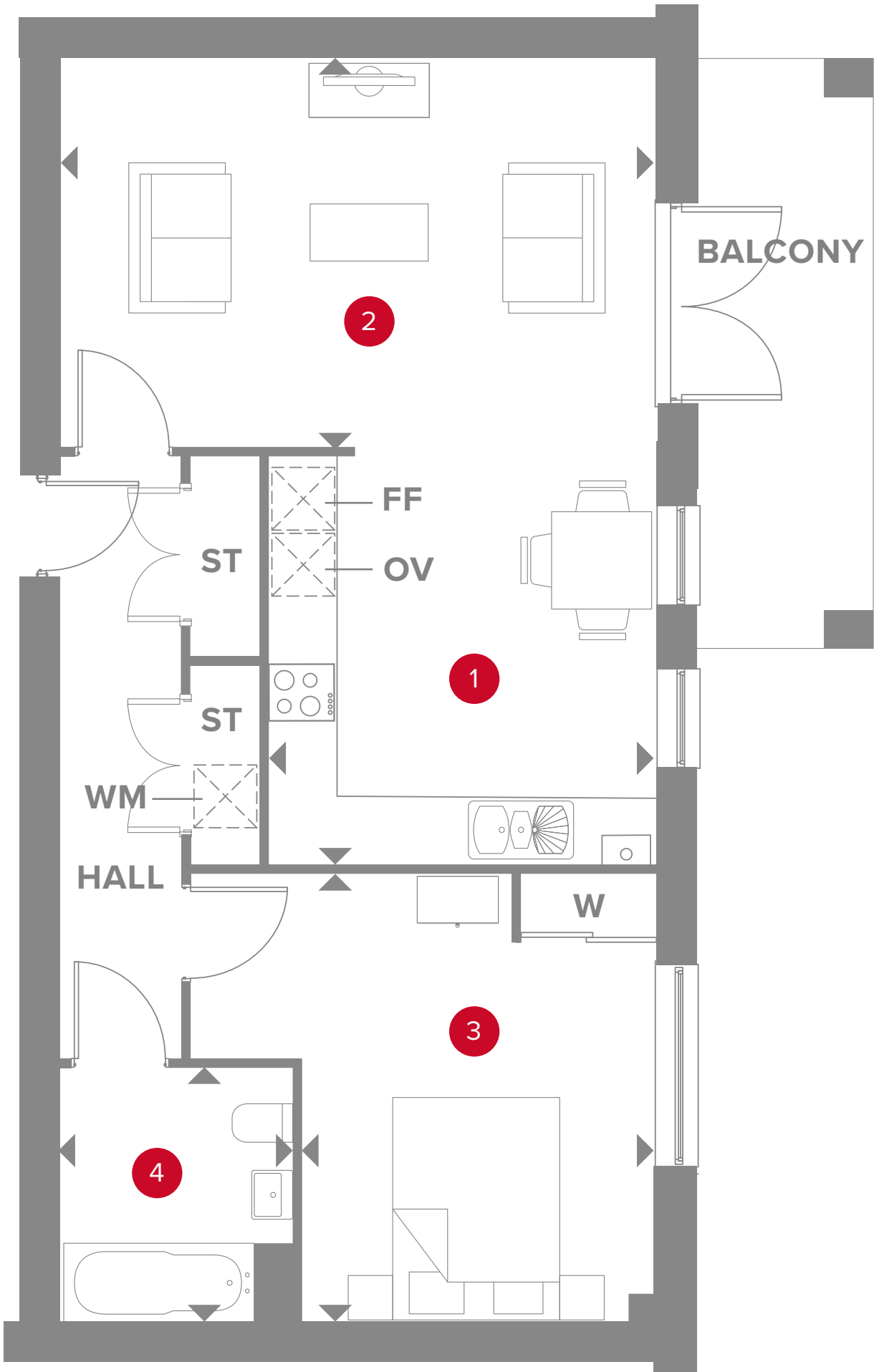
- Hob
- OV/MW** Oven/Microwave
- FF** Fridge/freezer
- ST** Storage cupboard

- Dimensions start
- WD** Washing Dryer
- DW** Dishwasher
- B** Boiler

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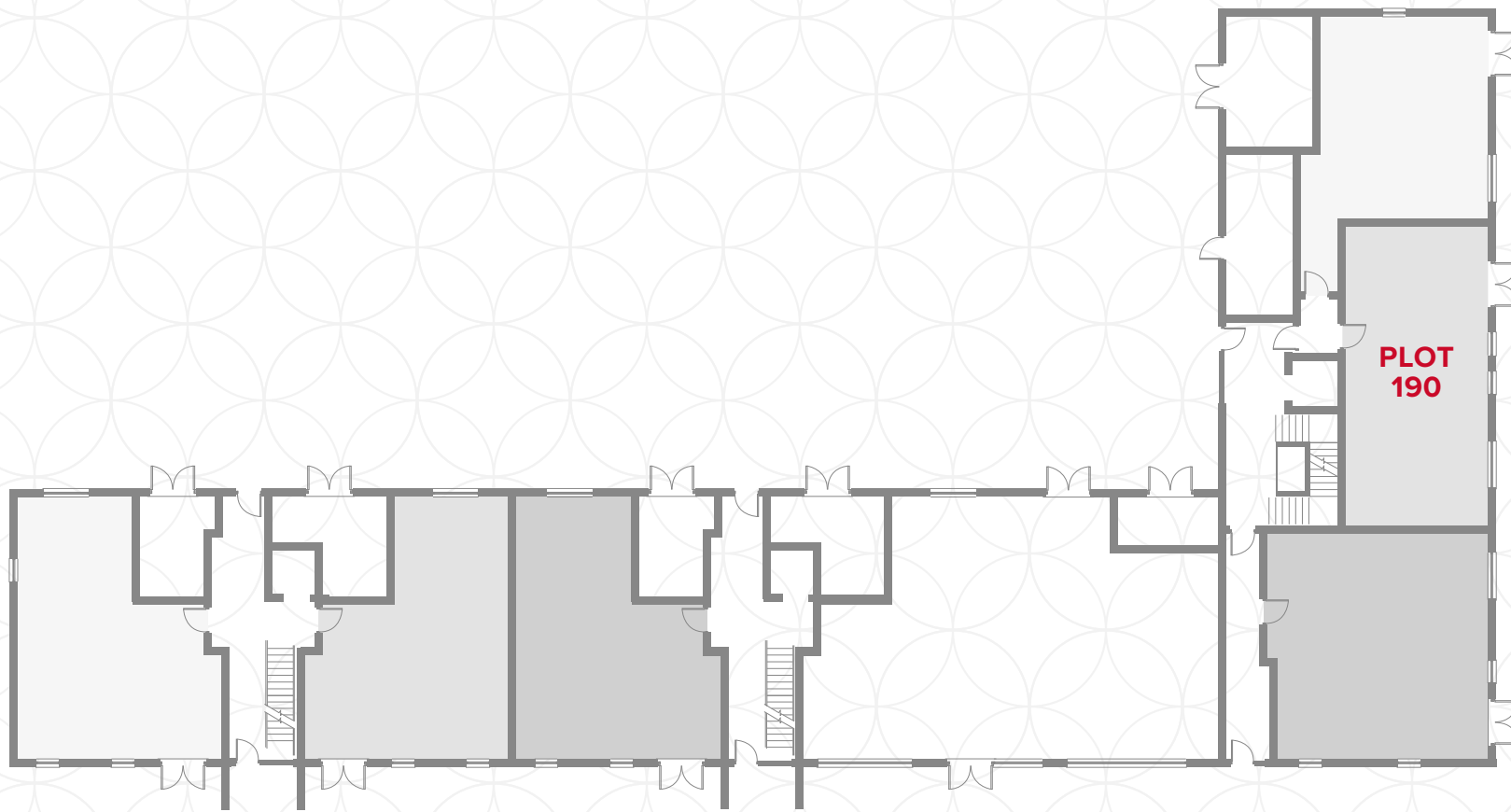


# APARTMENT TYPE A3 PLOT 190



# TEMPLE WHARF GROUND FLOOR

|   |                |                |               |
|---|----------------|----------------|---------------|
| 1 | Kitchen/Dining | 11'8" × 11'0"  | 3.56 × 3.35 m |
| 2 | Lounge         | 17'0" × 11'1"  | 5.19 × 3.38 m |
| 3 | Bedroom 1      | 12'10" × 10'1" | 3.91 × 3.07 m |
| 4 | Bathroom       | 7'3" × 6'7"    | 2.20 × 2.00 m |



### KEY

- Hob
- OV/MW** Oven/Microwave
- FF** Fridge/freezer
- ST** Storage cupboard

- Dimensions start
- WD** Washing Dryer
- DW** Dishwasher
- B** Boiler



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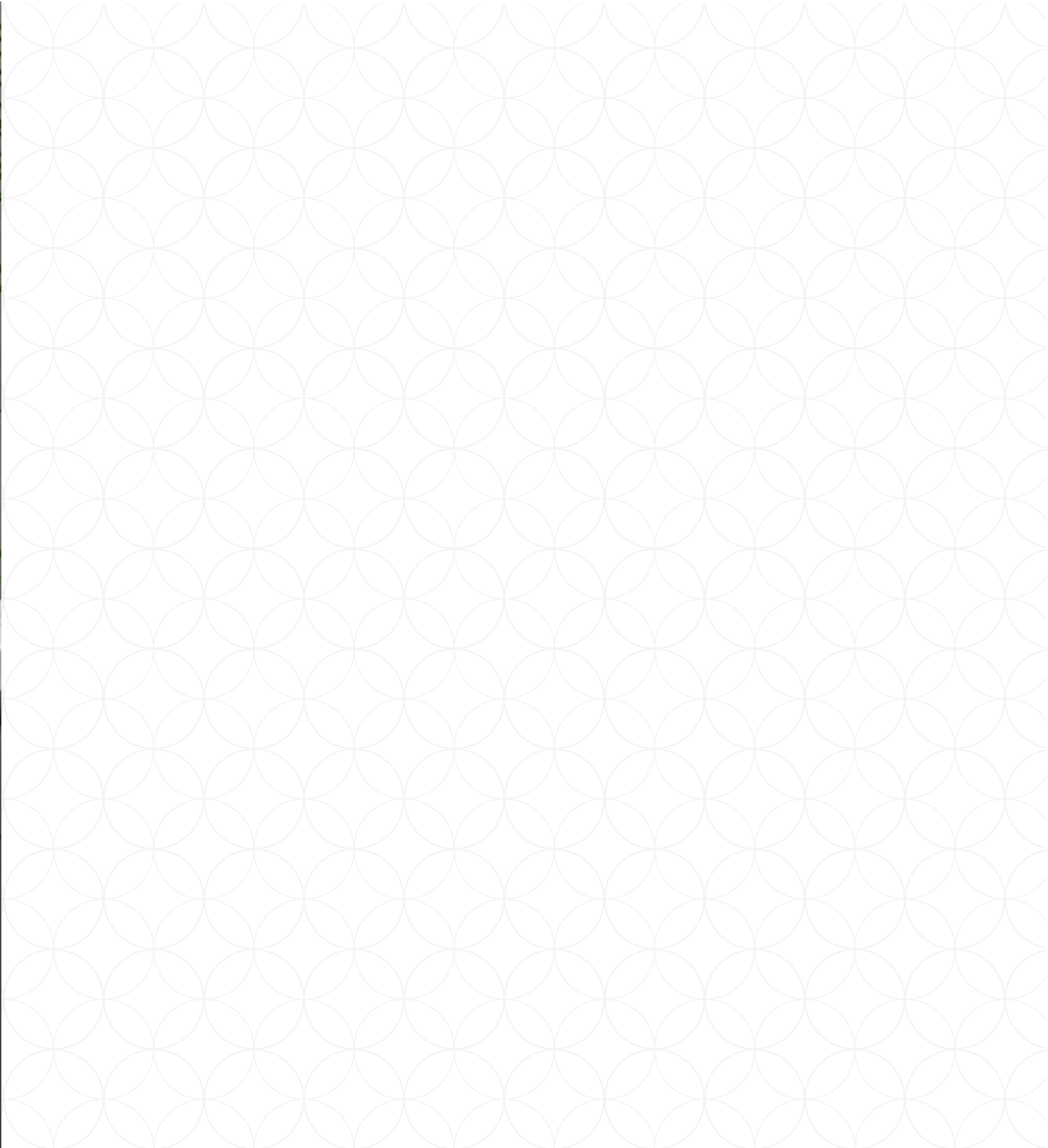
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- REDROW -

# TEMPLE WHARF

Riverside House Apartment Specification





## INTERIOR

### Walls / Ceilings

Dulux white emulsion paint finish.

### External Doors

Contemporary oak entrance door.

### Internal Doors

5 panel internal moulded door in satin white.

### Internal Door Furniture

Polished/satin combination chrome effect lever handle on square rose plate.

### TV Point

Located in lounge and bedroom 1. See drawings or Sales Consultant for details.

### Phone Point

1 point to living area. Please refer to drawing for details.

### Central Heating

Full gas central heating with combi boilers.

### Radiators

Myson radiators.

### Wardrobes

Wardrobes to bedroom 1 only.

### Lighting

Polished chrome downlights to kitchen, bathroom and ensuite where applicable. Refer to drawings for details.

### Electrical Sockets / Switch plates

Low profile white electrical sockets and plates.

A man and a woman are looking at a large architectural drawing on a wall. The woman, in the foreground, has long brown hair and is wearing a yellow sweater. The man, behind her, has a beard and is wearing a dark shirt. They are both looking up at the drawing with interest. The drawing appears to be a floor plan or a similar architectural drawing. The background is a bright, white wall.

# PLAN YOUR DREAM HOME



## KITCHEN

### Kitchen Styles

Symphony kitchen designs.

### Upstand

Matching upstand above worktop with stainless steel splashback behind hob.

### Sink

Stainless steel bowl and half sink.

### Kitchen Lighting

LED under cupboard downlights provided where shown on kitchen layout drawings. Refer to drawings for details.

### AEG / Electrolux / Zanussi Appliances

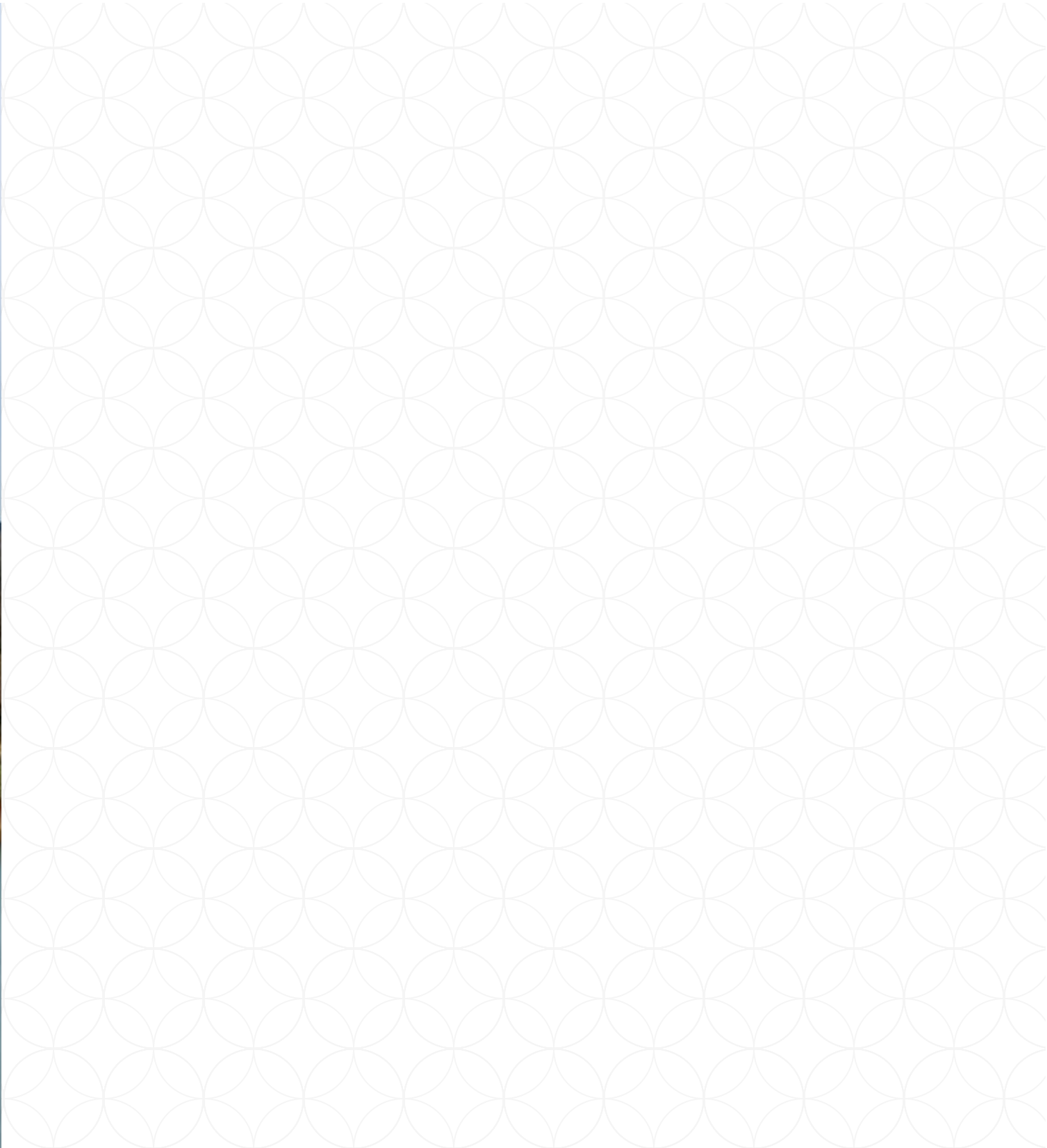
- 60cm gas hob with 4 heat zones
- 60cm extractor hood
- Single oven & Microwave
- Integrated 50/50 fridge/freezer
- Free-standing washer/dryer

OUR LUXURY  
SPECIFICATIONS  
ARE CAREFULLY  
CONSIDERED  
**AND BEAUTIFULLY  
DESIGNED TO MAKE  
THE MOST OF YOUR  
NEW HOME**



BATHROOM & ENSUITE

|                                                                                                           |                                                                                               |
|-----------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|
| <b>Sanitaryware</b><br>Contemporary white Ideal Standard sanitaryware.                                    | <b>Towel Warmer</b><br>Chrome effect towel warmer to bathroom and en-suite, where applicable. |
| <b>Bath</b><br>Ideal Standard Temple Arc bath with Meridian Isocore bath panel.                           | <b>Shaver Socket</b><br>Shaver socket in bathroom and en-suite where applicable.              |
| <b>Shower Valve</b><br>Ideal Standard thermostatic shower valve.                                          |                                                                                               |
| <b>Wall Tiles</b><br>Full height tiling to shower and bath enclosures, see Sales Consultant for details.  |                                                                                               |
| <b>Mirror</b><br>To be fitted in the bathroom and en-suite above basin, see Sales Consultant for details. |                                                                                               |



COMMUNAL AREA

|                                                          |                                                                                                            |
|----------------------------------------------------------|------------------------------------------------------------------------------------------------------------|
| <b>Main Entrance</b><br>GRP steel door to main entrance. | <b>Storage</b><br>Bin & Cycle stores.                                                                      |
| <b>Entry System</b><br>Audio telephone entry system.     | <b>Light to Front</b><br>PIR lighting control sensors.                                                     |
| <b>Lifts</b><br>Lift access to all floors.               | <b>Parking</b><br>Allocated car parking space.                                                             |
| <b>Mail System</b><br>External bank of post boxes.       | <b>Balconies</b><br>Balcony with railings to selected plots. See drawings or Sales Consultant for details. |
| <b>Flooring</b><br>Flooring to communal areas.           |                                                                                                            |

# OUR COMMITMENT TO HOME-BUYERS

## Customer charter

At Redrow, we're committed to delivering a quality service throughout the whole home-buying process and beyond. This Customer Charter sets out our commitment to you, our customer.

Full details of our services will be provided to you when you reserve your new Redrow home.

We will also comply with the requirements of the New Homes Quality Code, which is displayed in our Customer Experience Suites and Sales Centres. A copy of the Code is also on our website at [www.redrow.co.uk](http://www.redrow.co.uk)

- Please ask a Sales Consultant if you require a printed hard copy.
- We will provide you with full details and clear information about your chosen home.
- We will provide trained and knowledgeable staff to assist you in the home buying process.
- We will be available to answer any questions you may have and will provide you with any relevant contact details.
- We will ensure our services are accessible, meeting differing customer needs to ensure transparency and equality throughout every contact with us.
- We will assist you during the selection of Standard Choices and Optional Extras for your new home.
- We will provide you with health and safety advice to minimise the risk of danger during construction and in the use of your new home after you move in.
- We will provide you with reliable information about the Buildmark Cover, and any other cover from which you may benefit.
- We will keep you fully informed about the completion and occupation of your new home and offer you the ability to visit and view your new home with an accredited person before you move in.
- We will ensure that the functions and facilities of your home are demonstrated to you prior to moving in and that you have access to information to continue to assist with this once you move in.
- We will inform you about the after-sales service we provide. Our aim is to deal effectively and efficiently with both routine service matters and with any emergencies.
- We will provide you with details of who to contact if you believe we have not satisfactorily fulfilled our Charter commitments.
- We will always treat our customers with respect and civility and ask that you show our colleagues and working partners the same courtesy. Where necessary to protect our colleagues, we are within our rights to take action which may include limiting or ceasing communication.



# OUR REQUIREMENTS AS HOME-BUILDERS

## The New Homes Quality Code: Statement of Principles

This **Statement of Principles** (the core principles) sets out the main principles which registered developers agree to follow to benefit their customers.

### 1. FAIRNESS

Treat customers fairly throughout the buying and after-sales process.

### 2. SAFETY

Carry out and complete work in line with all regulations and requirements that apply to the new home, as set out by the Government, and have the necessary certificates from an appropriately approved body to show they have done this.

### 3. QUALITY

Complete all work to a high standard in line with all building and other standards and regulations that apply, as well as to the specification for the new home, and make sure that completion does not take place until the new home is complete (see section 2 of this code).

### 4. SERVICE

Have in place systems, processes and staff training to meet the customer service requirements of the code, and not use high-pressure selling techniques to influence a customer's decision to buy a new home.

### 5. RESPONSIVENESS

Have in place a reliable after-sales service and effective complaints procedure to make sure responses to customer queries are clear, thorough and provided in good time.

### 6. TRANSPARENCY

Provide clear and accurate information about buying the new home, including tenure and any costs the customer may have to pay in the future, such as

ground rents and service charges.

### 7. INDEPENDENCE

Make sure that customers know they should appoint independent legal advisers when buying a new home and that they have the right to ask for an independent pre-completion inspection before completion takes place.

### 8. INCLUSIVITY

Take steps to identify and provide appropriate support to vulnerable customers and make sure the code is available to all customers, including in appropriate formats and languages.

### 9. SECURITY

Make sure there are reasonable financial arrangements in place, through insurance or otherwise, to meet all their obligations under the code, including repaying deposits when they are due and any financial awards made by the New Homes Ombudsman Service.

### 10. COMPLIANCE

Meet the requirements of the code and the New Homes Ombudsman Service.



