

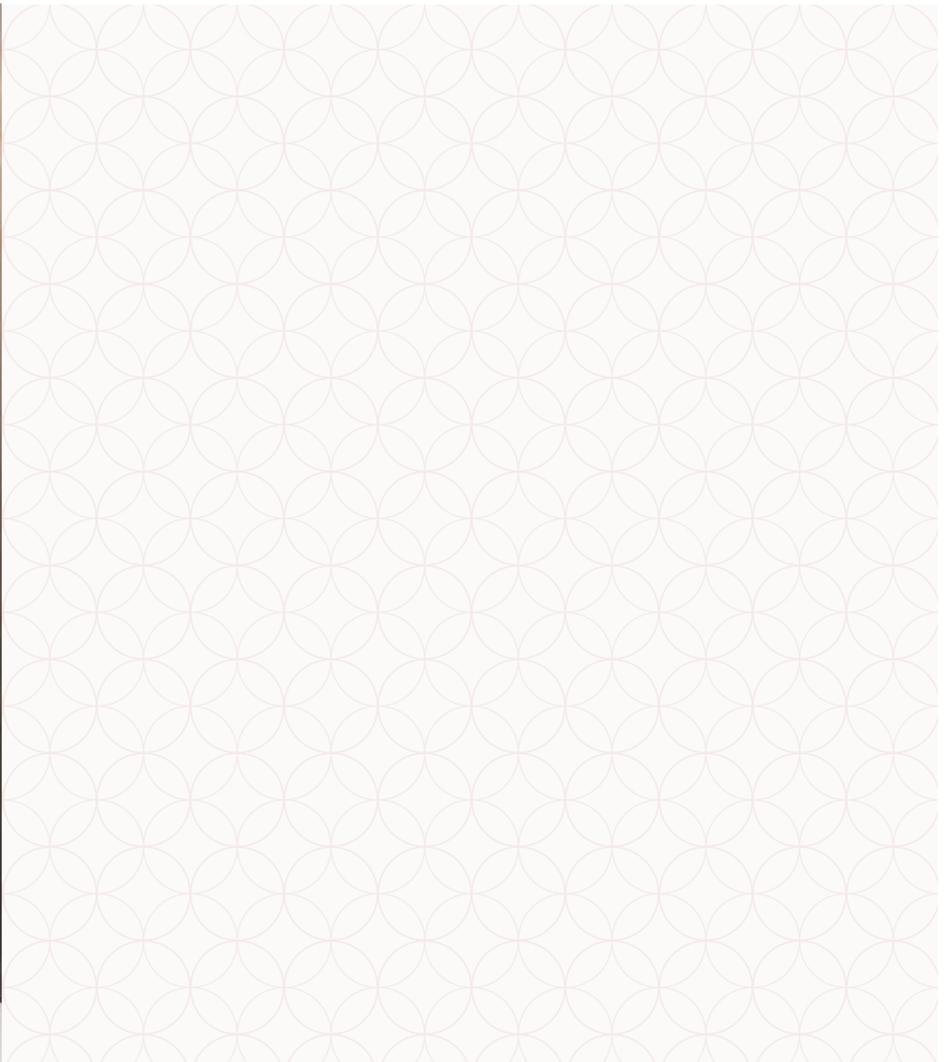
INSPIRED

- REDROW -

THE MILL

Specification for Apartments





INTERIOR

Walls

White emulsion paint finish.
Refer to Sales Consultant for details.

Ceilings

White emulsion paint finish.
Refer to Sales Consultant for details.

External Doors

Contemporary oak entrance door.

Internal Doors

2 panel internal moulded door in satin white.

Internal Door Furniture

Polished Satin combination chrome effect lever handle
on square rose plate.

TV Point

TV points located in lounge and bedroom 1
where applicable. Refer to drawings or
Sales Consultant for details.

Phone Point

Phone point to living area. Refer to drawing for details.

Central Heating

Full gas central heating with combi boiler to all
apartments. See drawing for details.

Radiators

Myson radiators.

Wardrobes

Wardrobes to bedroom 1 only.
Refer to Sales Consultant for details.

Lighting

Polished chrome downlights to kitchen, bathroom
and ensuite. Refer to drawings for details.

Electrical Sockets / Switch plates

Low profile white electrical sockets and plates.

PLAN YOUR DREAM HOME



KITCHEN

Kitchen Styles

Exclusive linear handleless accent kitchen designs. Subject to build stage. See Sales Consultant for details.

Worktop and Upstand

Granite worktop and matching upstand with stainless steel splashback behind hob.

Sink

Stainless steel bowl and a half sink with mixer tap.

Kitchen & Dining Lighting

LED under cupboard downlights provided where shown on kitchen layout drawings. Refer to drawings for details.

Bosch Appliances

60cm ceramic hob with 4 Heat zones.
Single oven with microwave.
See kitchen layout or Sales Consultant for details.

60cm extractor hood.

Dishwasher.

Integrated fridge/freezer 50/50 split.

Free standing washer/dryer to laundry cupboard.

OUR LUXURY
SPECIFICATIONS
ARE CAREFULLY
CONSIDERED
**AND BEAUTIFULLY
DESIGNED TO MAKE
THE MOST OF YOUR
NEW HOME**



BATHROOM & EN-SUITE

Sanitaryware

Ideal Standard wall hung sanitaryware.

Wall Tiles

A choice of Porcelanosa wall tiles to bathroom and en suite where applicable.

Full height tiling to shower where applicable.

Full height tiling around bath with shower and screen.

Half height tiling to all other walls.

See Sales Consultant for details..

Vanity Unit

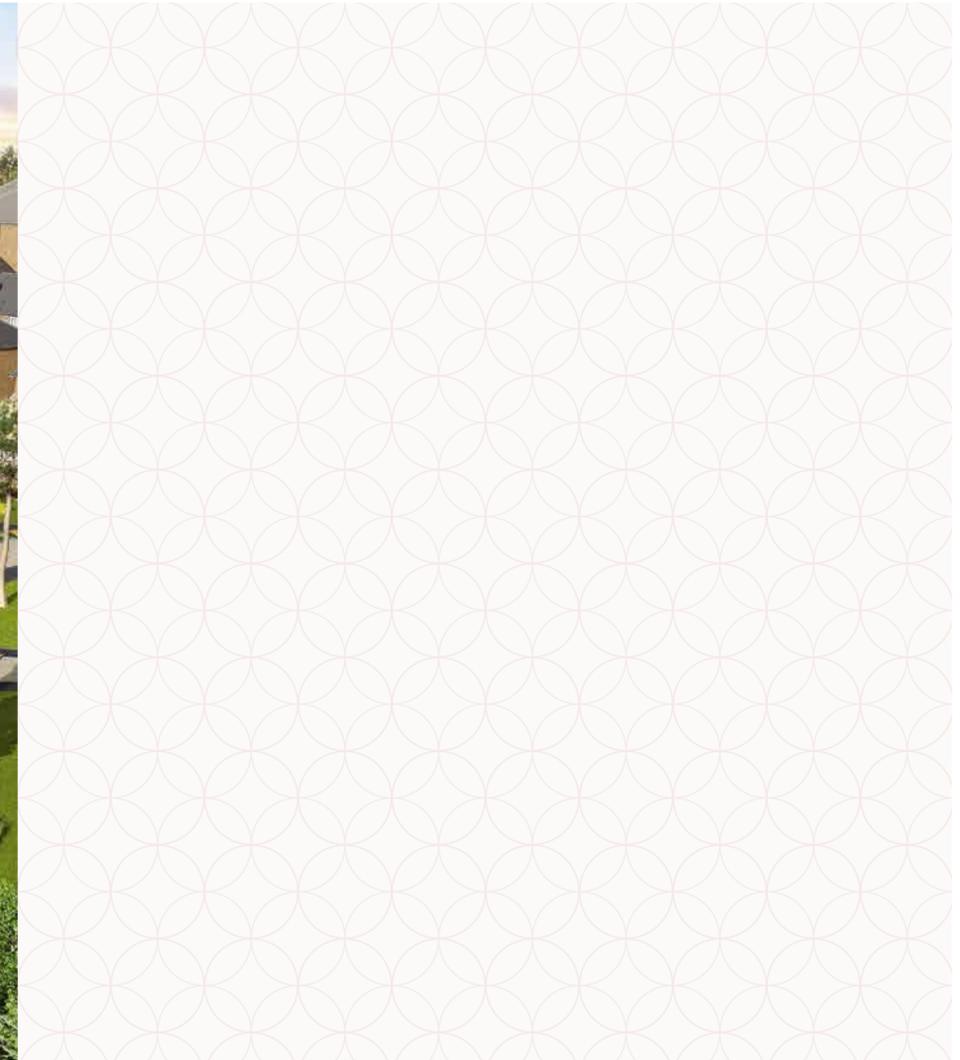
Full Wall Oak coloured built-in wooden vanity unit including mirror and shelves where applicable, bath panel to match. See Sales Consultant for details.

Towel Warmer

Dual fuel towel rail.

Shaver Socket

Shaver socket in bathroom and en-suite where applicable. See Sales Consultant for details.



COMMUNAL AREA

Main Entrance

GRP/Steel to main entrance and rear door.

Entry System

Video entry system.

Mail System

External bank of post boxes.

Flooring

Flooring to communal areas.

Storage

Bin and cycle stores.

Landscaping

Landscaping to communal areas.

Light to Front

PIR lighting control sensors.

External balcony light.

Parking

1x allocated car parking space per apartment.

Undercroft parking to selected apts. See Sales Consultant for details.

Balconies

Balconies with railings to selected plots.

Lifts

Lift to all floors. One per apartment block.



OUR COMMITMENT TO HOME-BUYERS

Customer charter

At Redrow, we're committed to delivering a quality service throughout the whole home-buying process and beyond. This Customer Charter sets out our commitment to you, our customer.

Full details of our service are covered within our Home Buyer Guide, a copy of which will be provided to you when you reserve your new Redrow home. We will also comply with the requirements of the Consumer Code for Home Builders ("Consumer Code"). A copy of the code is also on our website at www.redrow.co.uk

- Please ask a Sales Consultant if you require a printed hard copy.
- We'll provide you with full details and clear information about your chosen home.
- We'll provide trained and knowledgeable staff to assist you in the home buying process.
- We'll be available to answer any questions you may have and will provide you with any relevant contact details.
- We'll assist you during the selection of Standard Choices and Optional Extras for your new home.
- We'll provide you with health and safety advice to minimise the risk of danger during construction and in the use of your new home after you move in.
- We'll provide you with reliable information about the Buildmark Cover, and any other cover from which you may benefit.
- We'll keep you fully informed about the completion and occupation of your new home.
- We'll ensure that the functions and facilities of your home are demonstrated to you prior to moving in.
- We'll inform you about the after-sales service we provide, as set out in the Home Buyer Guide. Our aim is to deal effectively and efficiently with both routine service matters and with any emergencies.
- We'll provide you with details of who to contact if you believe we have not satisfactorily fulfilled our Charter commitments.



OUR REQUIREMENTS AS HOME-BUILDERS

The New Homes Quality Code: Statement of Principles

This **Statement of Principles** (the core principles) sets out the main principles which registered developers agree to follow to benefit their customers.

1. FAIRNESS

Treat customers fairly throughout the buying and after-sales process.

2. SAFETY

Carry out and complete work in line with all regulations and requirements that apply to the new home, as set out by the Government, and have the necessary certificates from an appropriately approved body to show they have done this.

3. QUALITY

Complete all work to a high standard in line with all building and other standards and regulations that apply, as well as to the specification for the new home, and make sure that completion does not take place until the new home is complete (see section 2 of this code).

4. SERVICE

Have in place systems, processes and staff training to meet the customer service requirements of the code, and not use high-pressure selling techniques to influence a customer's decision to buy a new home.

5. RESPONSIVENESS

Have in place a reliable after-sales service and effective complaints procedure to make sure responses to customer queries are clear, thorough and provided in good time.

6. TRANSPARENCY

Provide clear and accurate information about buying the new home, including tenure and any costs the customer may have to pay in the future, such as ground rents and service charges.

7. INDEPENDENCE

Make sure that customers know they should appoint independent legal advisers when buying a new home and that they have the right to ask for an independent pre-completion inspection before completion takes place.

8. INCLUSIVITY

Take steps to identify and provide appropriate support to vulnerable customers and make sure the code is available to all customers, including in appropriate formats and languages.

9. SECURITY

Make sure there are reasonable financial arrangements in place, through insurance or otherwise, to meet all their obligations under the code, including repaying deposits when they are due and any financial awards made by the New Homes Ombudsman Service.

10. COMPLIANCE

Meet the requirements of the code and the New Homes Ombudsman Service.



